News Digest Winter 2021

We are fifty years old this year! UNICC turned 50 years old on 17 December 2020 and will celebrate this milestone throughout 2021. For information on UNICC's 50th anniversary and upcoming events, visit www.unicc.org/unicc-50-anniversary. Photo: UNICC

Applying technology to any of the Sustainable Development Goals leads to a multiplying effect. Technology and the success of the 2030 Agenda are absolutely linked.

Cristina Gallach, Spanish Secretary of State for Foreign Affairs and for Ibero-America and the Caribbean

Photo: CEB

Council of European Development Bank

UNICC is pleased to announce that the Council of European Development Bank (CEB) has been accepted as a UNICC User Organization, with Business Relationship Manager Nyuta Fortuna.

The CEB is a multilateral development bank with an exclusively social mandate. The CEB, headquartered in Paris, France, represents a major instrument of the policy of solidarity in Europe.

Through the provision of financing and technical expertise for projects with a high social impact, it actively promotes social cohesion and strengthens social integration in Europe.

International Digital Health and Artificial Intelligence Research Collaborative (I-DAIR)

UNICC is pleased to announce that the International Digital Health and Artificial Intelligence Research Collaborative (I-DAIR) has been accepted as a UNICC User Organization, with Business Relationship Manager Philippe Lothsavan. I-DAIR, headquartered in Geneva, Switzerland, is a global platform to enable inclusive, impactful, and responsible research into digital health and Artificial Intelligence (AI) for health.

Organization of American States

UNICC is pleased to announce that the Organization of American States (OAS) has been accepted as a User Organization, with Business Relationship Manager Elena Sierra.

The Organization of American States (OAS) came into being in 1948 and was established to achieve among its member states - as stipulated in Article 1 of the Charter -"an order of peace and justice, to promote their solidarity, to strengthen their collaboration, and to defend their sovereignty, their territorial integrity, and their independence."

Today, the OAS brings together all 35 independent states of the Americas and constitutes the main political, juridical, and social governmental forum in the hemisphere. In addition, it has granted permanent observer status to 69 states, as well as to the European Union (EU).

The OAS, headquartered in Washington, D.C., USA, uses a four-pronged approach to effectively implement its essential purposes, based on its main pillars: democracy, human rights, security, and development.

Photo: UNDP

## App for European Commission and UNDP 's Assistance for Ivorian and Other Elections

The European Union (EU) and the United Nations Development Programme (UNDP), through the EC-UNDP Joint Task Force on Electoral Assistance, have partnered in over 50 countries and nearly 200 electoral projects to provide technical assistance in the field of elections based on national requests.

The Joint Task Force contracted UNICC to develop an Early Warning and Early Response web platform and mobile app to allow relevant national authorities to report risks and incidents of electoral violence and allow for prompt and coordinated national responses.

The platform has been utilized in the recent Côte d'Ivoire elections and ongoing planning to implement the project in Ethiopia and Zambia in 2021 are currently on the way. The Early Warning and Early Response solution is a prime example of how digital technology can help to promote SDG 16 - Peace, Justice and Strong Institutions.

The platform was developed to ensure it could be used in a variety of humanitarian contexts, from elections to human rights violations tracking and reporting.

The event monitoring app gives early indicators of risks and incidents that national actors and their teams on the ground can take in hand immediately.
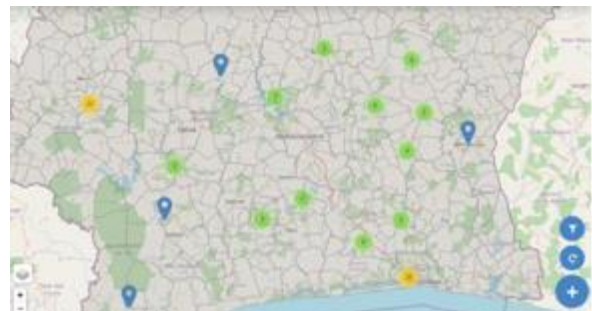
The system also includes robust reporting and data analytics capabilities. Users can create compelling charts and graphs out of the box, and they can generate reports and conduct audits for after-action reviews of registered events.

End users can customize the app to their specific needs and situations such as collecting images and video, geotagging events and noting actions taken.

Photos: Unsplash

UNICC Partners with UNJSPF on the Digital CE App, with Blockchain and Biometrics

The UN Joint Sanctions Pension Fund (UNJSPF) has announced that retirees and beneficiaries now have the option to complete the annual Certificate of Entitlement exercise by providing proof of life in a biometric format through a new app. This Digital Certificate of Entitlement replaces the paper-based Certificate of Entitlement (CE) and it is up to the retiree/beneficiary to decide how they wish to complete their annual CE (see UNJSPF news).

Spearheaded by Dino Cataldo Dell'Accio, CIO, UNJSPF, this is one part of the Fund's journey towards digital transformation, leveraging innovative technologies to update manual processes and streamline efficiencies.

The Pension Fund's Certificate of Entitlement (CE) certifies that retiree beneficiaries are who they say they are, are still living, and still reside at their registered locations. This has always been a cumbersome and manual processes that has been prone to error if not fraud.

UNICC together with the Fund has created a solution to automate and make immutable the CE process with blockchain, biometrics and a mobile app.

After a Proof-of-Concept prototype, the World Food Programme piloted the solution, attesting to the incredible cost savings and streamlining of processes with these innovative technology solutions.

With the assistance of UNICC, the UNJSPF has now taken the solution live. At the time that a participant initiates separation for the UN Agency, the person creates a digital identity by using a mobile app. The person has to take a picture that is submitted to the Fund for validation and approval, setting the basis for an immutable biometric face recognition identity.

Once approved, the participant can request a digital Certificate of Entitlement to use for all UNJSPF business processes. Prior to usage, the participant beneficiary has to prove liveliness by taking a new photo. This entire process is recorded in an immutable blockchain distributed ledger so no changes can be made.

If positive, the biometric footprint is updated, avoiding the issue of a beneficiary using a pre-existing photograph. This releases the pension for the beneficiary.
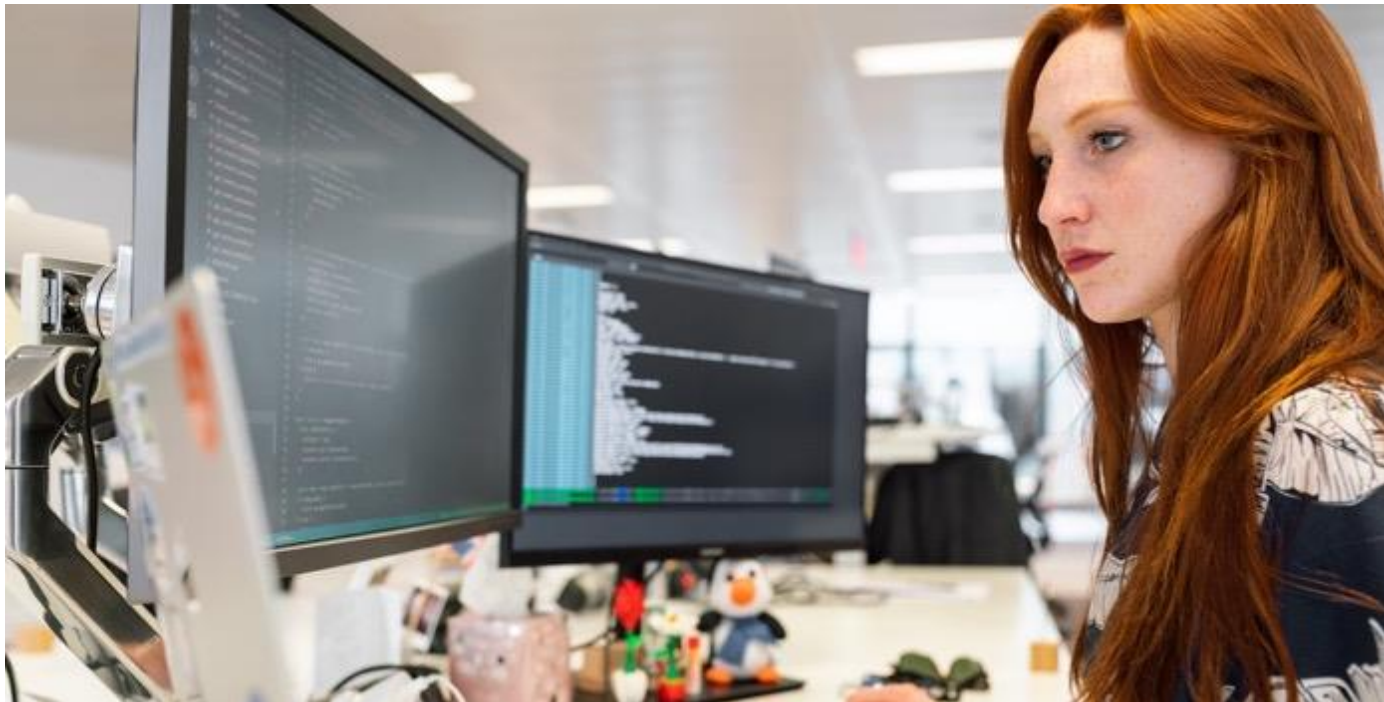
Hyper-automation: A View to the Future of Robotics

Accelerating Sustainable Development from UNICC's Robotic Process Automation (RPA+) Centre of Excellence

New and rapidly developing technologies hold incredible promise for the advancement of human welfare. They put technology at the forefront of the delivery of the Sustainable Development Goals.

UNICC has been fine-tuning many of these new technologies for its Clients and Partner Organizations. It has a Robotic Process Automation (RPA+) Centre of Excellence in place now for a year, delivering over 50 automation solutions to fifteen Clients, automating billions of manual transactions, delivering consulting engagements, solution implementation and end-to-end managed services. This eventually translates to giving back thousands of valuable hours to business users.

Hyper-automation combines RPA with artificial intelligence (AI), machine learning (ML) and intelligent business management software (iBPMS), to increasingly automate processes in ways that are significantly more impactful than traditional automation capabilities.

It has a special value during times of crises, as it helps to manage resources hyper-efficiently when the demand for services increases, but the supply of available people is fixed or hiring processes are constrained.

> *As organizations confront challenges to deliver strategic end-to-end automation, they need to consider solutions beyond RPA. Hyper-automation offers direct operational efficiencies at 40-70%.*
>
> *Nagesh Vepa*, Head, Hyper-automation Solutions, UNICC

In addition to long working workflow process automations, the UNICC RPA Centre of Excellence has also made great progress in micro-automations, with robotic solutions that can send emails, find or move files and folders, access databases and applications, complete forms and scrape data from documents and websites. All of these automations can be deployed securely and efficiently in a few weeks.

Clients can benefit significantly from hyper-automation shared services and its federated model through the UNICC RPA+ Centre of Excellence.

Photo: UN Women

UNICC Improves Inter-Agency Collaboration for a Safer UN System

UNICC, with its growing information security team and services, is keen on monitoring and remediating across the threat landscape. It has recently delivered two major initiatives in the direction of better sharing of collective threat intelligence to strengthen the overall cyber posture of the UN family (as well as each individual organization):

› UNICC Management Committee resolves that all participating UN Organizations share their threat intelligence
› UNICC Common Secure Conference takes place with more than 30 UN Agencies and affiliates.

Responding to growing concerns around threats and compromises across the UN, the UNICC Management Committee approved a resolution asking all Clients and Partner Organizations to share threat intelligence and security incident information (in either attributable or anonymized forms) with UNICC's Common Secure team for analysis and sharing. UNICC will leverage its services to share this family from threats and attacks.

information with all organizations to best protect the UN. This service will be offered to all UNICC Clients at no cost.

As cyber criminals collaborate more and more, so should cyber security professionals. Common Secure members envision a UN family for collecting and sharing information to keep our Agencies secure.

Tima Soni, Cyber Security Section, UNICC

This year's Common Secure conference was held virtually between November 17-19 and November 23-25 2020, with the goal to bring UNICC's information security Clients and Partners Organizations together to increase the UN family circle of trust, share intelligence on cyber practices and provide feedback on UNICC Common Secure services.

There were 150 participants from more than 30 UN Agencies and other international organisations attended the workshop to listen and provide input to vendor and regional stakeholders as well as UNICC speakers and Client presenters.

Photo: Unsplash/Benitez

How Digital Technologies Can Make Cities Safer for Women

UN Women and UNICC co-sponsored a Thinkathon on 30 November 2020 on how digital technologies can make Guadalajara, in Jalisco, Mexico, safe for women and girls.

UNICC partnered with UN Women Mexico Safe Cities Initiative, to amplify women's voices and need for access to safe and inclusive public spaces, including digital spaces, during the pandemic and beyond.

> There is an urgent need to rethink cities with a gender lens to respond to the reality of COVID-19, and to recover better by building safe and inclusive cities. Innovation and data can help us to do this while we continue to amplify women's voices in the process.
>
> Lizzette Soria, Policy Specialist, UN Women

Girls, young women, civil society organizations, academic organizations, private sector individuals, local government as well as the Counsellor for Gender Affairs at the Permanent Mission of Mexico to the United Nations took part in the Thinkathon.

On hand were experts Andrea Cházaro, Coordinator of the Safe Cities Programme in Mexico and Barbara Aranda, Girl Up Regional Representative for Latin America and the Caribbean. Fifty-five women and two men attended, with thirty-two participants shared challenges, personal stories and solutions.

Participants living in Guadalajara identified poor lighting of public places and transportation. The groups suggested viable digital solutions including an app for mapping the safest routes, a digital platform for reporting issues requiring rapid response, and a one-touch access to an emergency helpline.

Another common theme was culture - how to transform the social and cultural norms that may lead to verbal or visual abuse, unwanted advances or worse, so that women and girls can enjoy public spaces, including online.

The overall goals are to inform investment in public safety and infrastructure with a gender perspective.
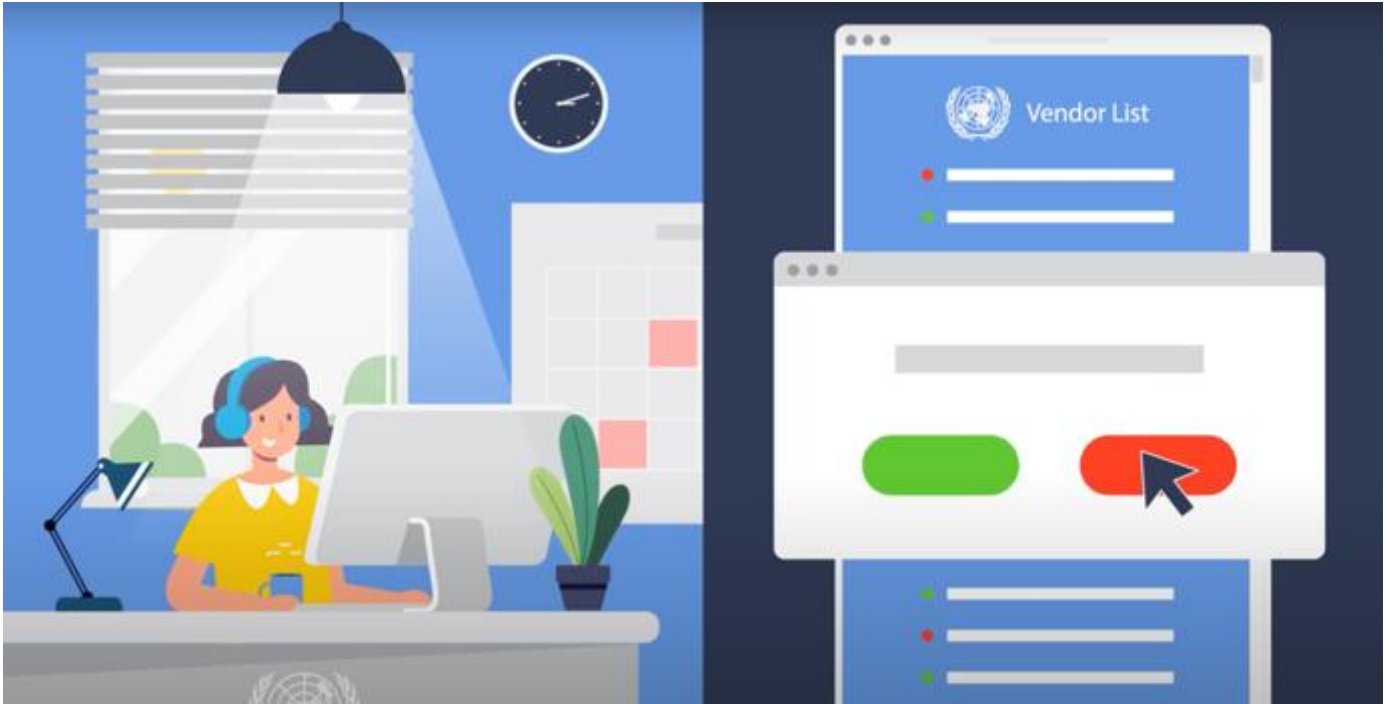
Photo: UNICC/Ouyang

A Robotic Process Automation Solution
for UN Joint Sanctions Screening Lists

The UN Digital Solutions Centre (UN DSC), operated in partnership by the UN World Food Programme (WFP) and the UN High Commissioner for Refugees (UNHCR), supported by UNICC, has developed a Joint Sanctions Screening solution using Robotic Process Automation (RPA) to streamline repetitive and manual vendor screening processes.

The United Nations family is stewards of public funds. It depends on partners who hire people, exchange monies and deliver goods and services, awarding contracts through fair and effective competition. High standards of integrity and compliance mean zero tolerance for fraud and corruption.

The UN minimizes fraud by imposing sanctions on potential vendors, partners and their employees. For transactions, UN Agencies screen prospective vendors, employees, consultants, contractors, or other cash recipients or beneficiaries against international sanctions lists.

The Joint Sanctions Screening solution uses a bot to download the latest international sanctions lists and consolidate them into a single checklist. It compares the list of vendors to this master list, filtering by organizational names, individuals' names, nationalities, dates of birth, etc.

The screening tool reports on sanctions matches and shares results with the member Agency business team, who can add their own vendor or organizational data to the output. It streamlines the work of the business team, who is freed up to focus on analysing the data, approving or denying bids from vendors.

An RPA solution works round the clock to:
› Enhance compliance reporting, early detection of fraud and security control
› Free up the time of skilled resources for value-adding activities
› Improve quality, accuracy, efficiency and speed
› Reduce operational costs (i.e., fixed price for core product, with option to customize and enhance per organizational requirements).

From a technical standpoint, the Joint Sanctions Screening solution is flexible, designed to integrate easily into the system of any UN Agency. It is up and running for UNHCR and WFP, fully ready to deliver to scale to other organizations through UNICC's Automation Centre of Excellence.

Inter-Parliamentary Union Brings Digital Democracy to Life

UNICC is Independent Auditor for IPU's Election for President

During the COVID-19 pandemic, leaders across the United Nations system have reimagined their operations at scale, conducting work virtually rather than in person. A case in point is the Inter-Parliamentary Union (IPU), the global organization of national parliaments, who has brought digital democracy to life.

The IPU consists of 179 Member Parliaments and 13 Associate Members, and it engages parliamentarians around the world in its mission to 'promote democratic governance, institutions and values.'

At a virtual meeting in June 2020, the IPU Executive Committee decided to elect a new President for the IPU at a virtual session of the Governing Council in early November. The challenge was to conduct this election virtually in a secure and confidential manner, across time zones and accommodating technological constraints.

For the election, IPU retained Civica Election Services platform, appointed two tellers and selected UNICC as an independent auditor for online voting. Cybersecurity Governance Specialist Fabio Maggiore worked with IPU to provide independent oversight.

Without the support of UNICC we would not have managed to achieve such a successful outcome. We have been impressed by the responsiveness within a very short timeframe and the prioritizing of fielding a highly capable engagement team.

Martin Chungong, Secretary General, IPU

The objective of the independent audit was to give the Governing Council independent assurance of the secrecy of the ballot, the security of the voting platform, the proper identification and authentication of voters, and oversight of the voting process overall.

When the official voting began, Fabio monitored the election to make sure that it proceeded according to pre-agreed plans. During the 24-hour period of voting, he watched for incidents and tracked their resolution. At the end of the voting, he verified the accuracy of the results and delivered an Independent Audit report to the Governing Council.

The election was a success, with Duarte Pacheco of Portugal becoming the new President of the IPU.

AWS and UNICC Introduce Enterprise Support Services

Photo: Unsplash/wocintechchat

AWS Enterprise Support with UNICC
Shared Services and Economies of Scale

Amazon Web Services (AWS) and UNICC have worked to enable a growing number of UNICC Clients to take advantage of the economies of scale and cost efficiencies brought by cloud services.

> *Organizations are adopting cloud computing for cost savings, increased staff productivity improved operational resilience, and to boost business agility and speed. The pandemic has accelerated this trend.*
>
> Leonardo Quattrucci, AWS Global Account Manager for the United Nations

AWS Cloud Managed Services provide value-added options for Clients who seek to host their applications, platforms and infrastructure in the AWS cloud. The service spectrum varies from the clients building and operating services in AWS to UNICC building, deploying and operating these services on behalf of the Clients.

UNICC provides architecture, business analysis and application development services in conjunction with the AWS Management Services, to build turnkey solutions for Clients and Partner Organizations.

Through UNICC's shared model, Clients can benefit from significantly lower rates for AWS Enterprise Support. Moreover, as new Clients join, costs will be further reduced, through savings associated with higher consumption tiers.

Today CITES, CTBTO, FAO, ICJ, IFAD, ITC, IUCN, UN Global Pulse through UNOPS, UNJSPF, UN OCHA, UN Women, WHO, WTO and a number of others are on board just as UNICC plans to extend its service offerings to AWS Enterprise Support, allowing UNICC Clients to take advantage of the highest level of AWS support.

> *In an effort to democratise enterprise support we are creating a model that will allow eligible Clients with a smaller AWS consumption footprint to still get the highest level of support.*
>
> Carlos Correia, Head of AWS Services, UNICC

For inquiries related to AWS Enterprise Support Service for affiliates or other UNICC service offerings, now with a 4% discount for AWS services through UNICC, contact a Business Relationships Manager at brm@unicc.org.

Photo: UNV Nepal

A UN DSC Award-Winning Solution
Using Blockchain, Biometrics and Mobile

Digital transformation is changing the way the United Nations manages its data, information, interactions and identities online. The UN Digital Solutions Centre (UN DSC), in keeping with its 'agile solutions for a modern UN system' has developed an innovative digital identity solution for UN personnel.

In the spirit of emerging technologies supporting the UN Secretary-General's Strategy on New Technologies, the UN Digital ID is harnessing blockchain, biometrics and mobility, making UN identity verification efficient, secure, transparent, immutable, portable and universal.

The UN Digital ID is a digital wallet for UN personnel, for their personal, Human Resources, medical, travel, security, payroll and pension data kept over time, from onboarding into the UN to parting or retirement.

This solution helps to solve the problem of data fragmentation, helping the UN system streamline information sharing, daily workflows and access to platforms and buildings, facilitating operations across organizations in the UN.

> *Imagine a world where onboarding does not take five days but only four hours. Where to prove you are eligible to receive your UN pension it only takes two minutes from the smartphone in the palm of your hand, compared to two months using the post.*
>
> Massimiliano Merelli, Team Lead and Head of SAP/ERP Service Team, WFP

The UN Joint Staff Pension Fund, a collaborator and contributor to the UN Digital ID solution, is a finalist in Gartner's Eye on Innovation Awards for Government 2020, with its Digital Certificate of Entitlement solution, which uses the same technology.

Credit: Pexels/Shvets

Students Explore and Discuss Digital Transformation and the Future

The Career Design Lab at Columbia University's School of Professional Studies partnered with UNICC for a case study on digital transformation as part of its Executive Case Series on 8 December 2020.

The series is a virtual Learn & Network community for executive professionals led by Subject-Matter Experts to facilitate solution-based discussions that address challenges that C-suite leaders and executives face today.

Nearly 30 executive students and alumni engaged in a case study discussion led by UNICC's Anish Sethi, Chief of Clients and Projects Division, and Anusha Dandapani, Chief of Data and Analytics.

> *Data and digital technological advances on the horizon have the potential to dramatically disrupt how we work in the public sector.*

Anish Sethi, Chief, Clients and Projects, UNICC

Participants brought to bear their experience in multiple industries – banking and financial services, cybersecurity, education, energy and sustainability, engineering, entertainment, information technology, policy, etc.

Several participants suggested that organizations like UNICC could post their problem statements publicly in a 'problem marketplace' and publish relevant data sets, to crowdsource input and inspire citizen development of open source solutions. That would foster a culture of open innovation, "not just in to out, but out to in", where insiders and outsiders benefited from the experience.

Some expressed caution: if solutions for, say, ideation come from the IT department, then people may just ask IT "to work flow it" and find ways to automate, when people really need incentives, personal encouragement and safe spaces to build the trust necessary for collaborating, ideating and identifying small upgrades and transformative opportunities.

This requires managers who are closely attuned to each staff member. "You can't solve what you don't know without the social," Anish told the group. UNICC, working with academic partners to share and solve our global challenges, provides a good teaching model for accelerated development, deployment and governance for digital business solutions

Credit: Esglobal

Digital Solutions for Multilateralism: New Tools for the Sustainable Development Goals

The United Nations is celebrating its 75th anniversary and around the world, with UN organizations, Member States and civil society commemorating this achievement.

On 22 October 2020, the Spanish Ministry of Foreign Affairs, European Union and Cooperation and the digital media platform Esglobal organised a debate on 'Technology at the Service of Multilateralism: New Tools for the Agenda 2030, Human Rights and Peace.'

> *Across the system, whether it is health, women's rights, children, peacekeeping or refugees, every single UN Agency needs to be much more innovative now, use technology effectively and make sure we are consistent in how we build solutions that have to scale to avoid duplication.*

> Sameer Chauhan, Director, UNICC

UNICC's Director Sameer Chauhan was invited as a panellist, together with Daniel Couture, Chief Information Officer of UNICEF; Cristina Gallach, Spanish Secretary of State for Foreign Affairs and for Ibero-America and the Caribbean; Nuria Simó, CIO and General Manager of the Department of Information Technology at the Inter-

American Development Bank; Salem Avan, UN's Director of Strategy, Policy and Governance Division and Raquel Jorge, Fulbright fellow at the Elliot School of International Affairs. The debate was moderated by Cristina Manzano, Director of Esglobal.

> *Applying technology to any of the SDGs leads to a multiplying effect. Technology and the success of the 2030 Agenda are absolutely linked.*

> Cristina Gallach

All participants shared thoughts, practices and experiences on how to promote the use of new technologies to achieve the SDGs. As Director of UNICC, the UN organization that develops and provides shared digital business solutions to the UN family, Sameer had a unique insight into current needs and acceleration trends in technology adoption across the system.

The conversation moved then into the topic of diversity, a key aspect to counteract the inequalities in access to technology and a crucial element to take into account when developing innovative technologies and digital solutions in a multilateral system.

Photo: UN

106th Management Committee Meeting Approves Four New UNICC Services

UNICC's Management Committee (MC), the organization's governance body, met fully virtually on 19 and 21 October 2020. The MC, comprised of representatives from forty Partner Organizations, shares responsibility with UNICC's Director for key decisions, providing guidance for the organization's strategic direction and approving the Centre's budget, financial reports and services rates.

On the first day, the sessions covered statutory business and shared recent audit certifications. UNICC's Director Sameer Chauhan followed with the Director's Update, highlighting some of the successes of the organization over the previous six months and discussing some upcoming near-term initiatives.

An interactive discussion on technology trends and UN needs, including services and solutions like secure chat, multi-cloud-connect and a UN private cloud, was the focus of the second day.

Participants also had the opportunity to hear presentations from two new senior management staff, Chief of Digital Solutions, Ninna Roco and Chief of Data and Analytics, Anusha Dandapani.

On the first day of the meeting, the Management Committee also approved four new services that were added to UNICC's service catalogue:

› ServiceNow Enterprise Service Management Shared Platform

› Amazon Web Services (AWS) Affiliates Enterprise Support Services

› Secure AuthN Service

› Electronic Signature Services.

The Management Committee met again on 27 October 2020 for a two-hour, ad-hoc session on Cyber Security. The session was widely attended by Chief Information Officers (CIOs) as well as invited Chief Information Security Officers (CISOs) of Partner Organizations.

The Management Committee meeting highlighted UNICC's role in the UN's accelerating digital adoption and its continued support for Clients and Partner Organizations during the new work paradigms of the COVID pandemic.

Photo: Pexels/Ketut Subiyanto

UNICC is One of Nine Winners in the 'Ecosystem Best Practices' Category

The International Telecommunication Union (ITU), in its 2020 Innovation Challenge, recognized UNICC for its design, development and delivery of the UN Digital Academy.

UNICC was among nine winners in the category of 'Ecosystem Best Practices,' which showcased 'ecosystem builders with good practices that nurture an enabling environment for innovators in their communities'.

The UN Digital Academy is one example of how UNICC delivers training and instructional material curated for member UN Agencies in a non-profit model. It offers courses in English, French and Spanish.

The UN Digital Academy is a joint effort between UNICC and Microsoft's Tech for Social Impact group. It helps to keep UN personnel up to date in their areas of digital business expertise.

It offers role-based learning tracks for general and technical subjects in the ever-changing Microsoft cloud, from Microsoft 365 tools and accessibility to Azure certification tracks on data and artificial intelligence along with Power BI and Power Apps.

UNICC is honoured to be among the 20 winners overall, including the categories of 'Digital Change-Makers' and 'Women in Technology.' Organized by ITU, EQUALS and INPUT Hungary, the challenge ran from May to August 2020, and a jury of 12 experts selected the winning initiatives in September 2020.

What made the UN Digital Academy one of this year's winning ideas is its unique value proposition of responding to the UN's need to prepare and adapt to the future of work by enabling adaptation and innovation.

The Rise of a New Cyber Threat: Working from Home
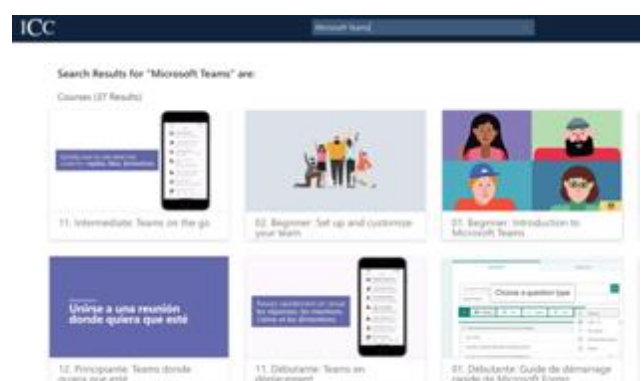
Credit: Unsplash/Icons8 Team

Working Outside the Corporate Network Infrastructure Increases Attack Surface

UNICC's Common Secure team is working with its 30 Clients and Partner Organizations to mitigate information security risks, highlighting recent teleworking challenges.

The current COVID-19 situation and latest lockdowns have forced many organizations to adapt to keep business and operations running, especially with large numbers of personnel teleworking outside of the corporate network.

Opportunistic threat actors are using this shift to launch targeted and widespread attacks, as resources privately utilized might not be secure the way they are in an organizational secured infrastructure. With most organizations teleworking, maintaining businesses continuity often outweighs proper security measures.

Non-corporate resources such as home networks, home computers and unplanned-and-unsecured remote work solutions have provided a new attack surface for threat actors, with a broader and easier-to-compromise scope for targeted attacks against the most valuable target: access to corporate and sensitive data.

Low levels of security controls in our home systems encourage threat actors to also target personal email addresses rather than professional ones, leveraging easily compromised devices in order to target personal profiles.

Security controls such as 2FA are nowadays available for services and platforms that we use in our personal and professional lives including Gmail and Outlook. However, 2FA is not enough, as it does not address the main concern: a security vulnerability without a technical appearance, with more negative global implications for all of us than the most critical flaw we have ever seen.

If bad actors are able to get into our corporate networks and infrastructure where there are security measures in place (firewall, IPS, IDS, endpoint security, permissions), they can even more readily use this new and broader scope of attack, targeting systems and networks with a simple and by-default configured settings and a home antivirus engine. We can expect home and personal targets to be a major part of this new and forced attack surface.

Credit: UN Ukraine

UNICC Contributes to UN's Perception Change Project's SDG Mapping Initiative

In the spirit of transparency and partnerships to meet the Sustainable Development Goals (SDGs), UNICC has shared its SDGs alignments with the International Geneva Perception Change Project's SDG Mapping initiative. The initiative's goal is to communicate more broadly contributions to the 2030 Agenda for Sustainable Development from contributing organizations.

The portal's mapping tool shows how organizational experience in digital technologies, collaborative innovation and shared delivery platforms, helps organizations to accelerate their collective rate of achievement on the SDGs.

Launched in 2014, the Perception Change Project's SDGs Mapping initiative maps ten types of organizational expertise to each of the 17 SDGs. Contributors must analyse their initiatives and identify specific applications of their core competencies to each SDG. The project portal features an SDGs visualization tool so that site visitors can see which organizations are applying different types of expertise to each SDG.

UNICC is proud to be among these organizations to move the needle, demonstrate commitments to individual SDGs and accelerate the achievement of the 2030 Agenda.
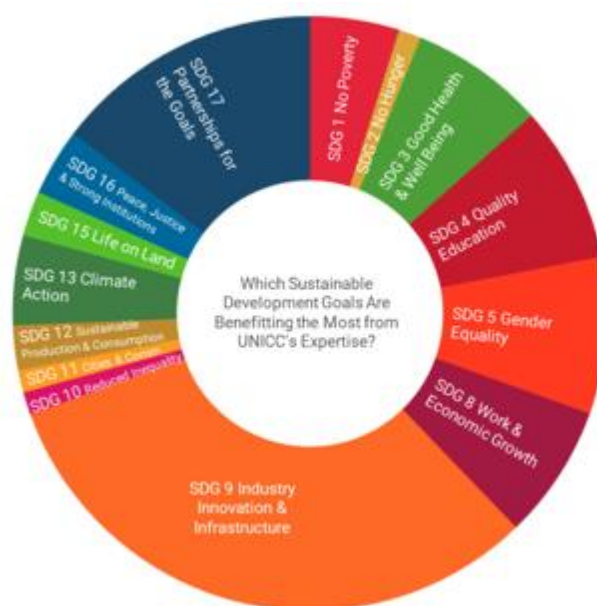
About UNICC

UNICC women and colleagues at Women in Data Science Conference in Valencia, Spain. Photo: UNICC/Mezzadri

UNICC is a specialized entity providing digital business solutions to the UN family. UNICC is committed to delivering reliable digital services driven by best practices, offering world class technology, state-of-the-art infrastructure and a system-wide cross domain experience of knowledge and data, enabling Clients to achieve their SDG mandates through accelerated digital delivery.

Over the past 50 years, UNICC has acquired a strategic view of the technology needs of its more than 70 Clients and developed relevant expertise and a nuanced understanding of the complexities of their digital environments. As a United Nations entity, UNICC operates with UN privileges and immunities. Its cost-recovery business model uniquely positions it to meet the needs of its Clients. UNICC offers cost savings, business efficiencies and volume discounts based on the scale of its engagements.

UNICC Clients can focus on their substantive business while leveraging the organization's nearly 50 trusted services and digital business solutions in five strategic operation locations around the world. For more information, please visit our website at www.unicc.org or contact business@unicc.org.

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