



# UNICC Learning Services

## Catalogue 2022

(Document version quarter 1 2022)

**UNICC Learning Services Group**

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# UNICC Learning Services Offering

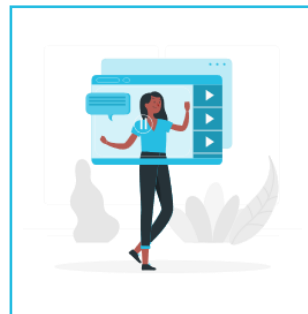
UNICC provides an array of bundled services for solutions that best fit Client needs, from strategic planning to administrative tasks



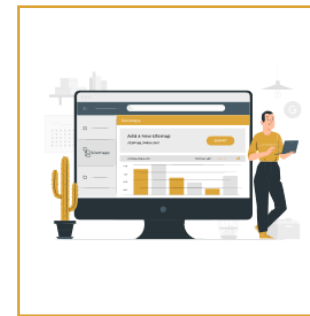
Learning Consultancy and Management



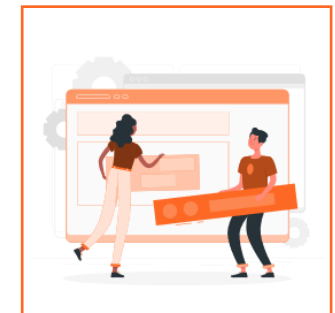
Learning Sourcing and Administration



Shared and Tailor-made Training Service



Administration of LMS



eLearning Content Development

A decorative graphic at the top of the page. On the left, there are several thin, overlapping lines in various colors (red, orange, yellow, green, blue) that curve upwards and to the right. Below this, a horizontal bar spans the width of the page, composed of a series of small, colored rectangular segments in shades of blue, green, orange, pink, and grey.

# 01 Shared Learning Services

## Courses confirmed in 2022

Considering the current health emergency situation worldwide, **UNICC Learning Services Group** has converted classroom-based courses into virtual instructor-led classes.

To register for a course, or to request additional information (course fees, course descriptions, delivery format) please contact [icttraining@unicc.org](mailto:icttraining@unicc.org)

Course fee per person specified in this document is based on the minimum and maximum number of participants in the class. Generally, minimum number of participants may vary from 3 to 5, maximum number may vary from 12 to 20, depending on the nature and cost of the training.

Any of these courses may also be organized upon request in any customer's location, subject to the minimum number of participants, or provided in e-learning format. Please feel free to contact the **UNICC Learning Services Group** for further information.

## ISO/IEC 22301 Lead Implementer

**Dates:** 25 - 28 April 2022

**Delivery Method:** Dedicated Virtual | **Duration:** 4 Days

**Time-zone:** Virtual (EST— Eastern time zone)

**Course Fee:** Between **2,400 USD** (class of 10 participants) & **3,000 USD** (class of 5 participants) per person including voucher exam

This course enables you to develop the necessary expertise to support an organization in establishing, implementing, managing and maintaining a Business Continuity Management System (BCMS) based on ISO 22301. During this training course, you will also gain a thorough understanding of the best practices of Business Continuity Management Systems and be able to provide a framework that allows the organization to continue operating efficiently during disruptive events.

**NOTE:** This session is fully booked. Additional sessions can be organized in any required time zone.

## ISO/IEC 27001 Lead Implementer

**Dates:** 9—12 May 2022

**Delivery Method:** Dedicated Virtual | **Duration:** 4 Days

**Time-zone:** Virtual (EST— Eastern time zone)

**Course Fee:** Between **2,400 USD** (class of 10 participants) & **3,000 USD** (class of 5 participants) per person including voucher exam

This course is designed to prepare participants in implementing an information security management system (ISMS) based on ISO/IEC 27001. It aims to provide a comprehensive understanding of the best practices of an ISMS and a framework for its continual management and improvement.

**NOTE:** This session is fully booked. Additional sessions can be organized in any required time zone.

## Microsoft DA-100T00-A: Analyzing Data with Power BI

**Dates:** 16—19 May 2022 | **Delivery Method:** Dedicated Virtual

**Duration:** 4 Days | **Time-zone:** Virtual (EST— Eastern time zone)

**Course Fee:** Between **950 USD** (class of 10 participants) & **1,800 USD** (class of 4 participants) per person including voucher exam

**Deadline for receiving nominations:** **08 April 2022**

This course will discuss the various methods and best practices that are in line with business and technical requirements for modeling, visualizing, and analyzing data with Power BI. The course will also show how to access and process data, how to implement proper security standards and policies, how to manage and deploy reports and dashboards for sharing and content distribution and how to build paginated reports and publish them to a workspace.

**NOTE:** Additional sessions can be organized in any required time zone

## UNICC-tailored Power BI course

**Dates:** 29—31 May 2022

**Delivery Method:** Dedicated Virtual | **Duration:** 3 Days

**Time-zone:** Virtual (CET— European time zone)

**Course Fee:** Between **500 USD** (class of 10 participants) & **1,700 USD** (class of 5 participants) per person.

**Deadline for receiving nominations:** **05 March 2022**

This course is not an official Microsoft course. It is tailored and delivered by UNICC subject-matter experts, who are also certified as professional Technical Trainers (CompTIA CTT+ certified).

This course is aimed at users who need to extract, transform, model and visualize data in Microsoft Power BI.

**NOTE:** This session is fully booked. Additional sessions can be organized in any required time zone

## DevOps Engineering on AWS

Dates: May 2022 | Delivery Method: Dedicated Virtual  
Duration: 3 Days | Time-zone: Virtual (EST— Eastern time zone)

Course Fee: **3,000 USD** (class of 10 participants) per person

Deadline for receiving nominations: **05 March 2022**

This course covers continuous integration (CI), continuous delivery (CD), infrastructure as code, microservices, monitoring and logging, and communication and collaboration. Hands-on labs give you experience building and deploying AWS CloudFormation templates and CI/CD pipelines that build and deploy applications on Amazon Elastic Compute Cloud (Amazon EC2), serverless applications, and container-based applications. Labs for multi-pipeline workflows and pipelines that deploy to multiple environments are also included.

## Systems Operations on AWS

Dates: June 2022 | Delivery Method: Dedicated Virtual  
Duration: 3 Days | Time-zone: Virtual (EST— Eastern time zone)

Course Fee: **3,000 USD** (class of 10 participants) per person

Deadline for receiving nominations: **05 March 2022**

This course teaches systems operators and anyone performing system operations functions how to install, configure, automate, monitor, secure, maintain, and troubleshoot the services, networks, and systems on AWS necessary to support business applications. The course also covers specific AWS features, tools, and best practices related to these functions.

## Developing on AWS

Dates: June 2022 | Delivery Method: Dedicated Virtual  
Duration: 3 Days | Time-zone: Virtual (EST— Eastern time zone)

Course Fee: **3,000 USD** (class of 10 participants) per person

Deadline for receiving nominations: **05 March 2022**

This course will help you learn how to use AWS services and developer tools, such as the AWS SDK and AWS CLI to develop secure and scalable cloud applications from an expert AWS instructor. You will explore how to interact with AWS using code and discuss key concepts, best practices, and troubleshooting tips. In this 3-day, classroom training course you will learn how to programmatically interact with AWS services to build web solutions.



## 02 Shared Learning Services

### Courses in the pipeline during 2022

The courses specified in this section are tentative and will be confirmed further to reaching the minimum number of participants.

Course fee per person specified in this document is based on the minimum and maximum number of participants in the class. Generally, minimum number of participants may vary from 3 to 5, maximum number may vary from 12 to 20, depending on the nature and cost of the training.

In addition, any of these courses may be organized upon request in any other location, subject to the minimum number of participants, or provided in e-learning format. Please feel free to contact the **UNICC Learning Services Group** for further information.

To register for a course, or to request additional information (course fees, course descriptions) please contact [icttraining@unicc.org](mailto:icttraining@unicc.org)

Course Title	Duration (Days)	Location	Course fee per person	Tentative Period
BRM Fundamentals	2 half days	Dedicated Virtual (CET)	Between <b>450 USD</b> (class of 10 participants) & <b>800 USD</b> (class of 5 participants) per person	Q2
BRMP Foundation	5 half days	Dedicated Virtual (CET)	Between <b>1,500 USD</b> (class of 10 participants) & <b>2,700 USD</b> (class of 5 participants) per person including voucher exam	Q2
CIPM (Certified Information Privacy Manager)	3 days (5 hrs)	Dedicated Virtual (EST)	Between <b>2,200 USD</b> (class of 10 participants) & <b>2,800 USD</b> (class of 5 participants) per person including voucher exam	Q2
CIPT (Certified Information Privacy Technologist)	3 days (5 hrs)	Dedicated Virtual (EST)	Between <b>2,200 USD</b> (class of 10 participants) & <b>2,800 USD</b> (class of 5 participants) per person including voucher exam	Q2
Cobit 2019 Foundation	2 days	Dedicated Virtual (CET)	Between <b>700 USD</b> (class of 10 participants) & <b>900 USD</b> (class of 5 participants) per person including voucher exam	Q2
ISO 22301 Foundation	2 days	Dedicated Virtual (CET)	Between <b>1,300 USD</b> (class of 10 participants) & <b>2,500 USD</b> (class of 5 participants) per person including voucher exam	Q2
Prince2 Agile Practitioner	2 days	Dedicated Virtual (CET)	Between <b>850 USD</b> (class of 10 participants) & <b>1,200 USD</b> (class of 5 participants) per person including voucher exam	Q2
Prince2 Foundation & Practitioner Bundle	5 days	Dedicated Virtual (CET)	Between <b>1,300 USD</b> (class of 10 participants) & <b>1,700 USD</b> (class of 5 participants) per person including voucher exam	Q2
VMWare NSX-T Data Center for Intrinsic Security [V3.1]	5 days	Dedicated Virtual (CET)	TBD	Q3



## 03 Tailor-made Services

### UNICC Tailor-made Courses

The courses mentioned in this section are delivered by UNICC subject matter experts, who can easily customize the content based on your organization needs. This courses may be organized upon request in virtual format.

For any additional requirement not listed in this catalogue, please feel free to contact the **UNICC Learning Services Group** at [icttraining@unicc.org](mailto:icttraining@unicc.org).



## #1 Analysing and Visualizing Data in Excel

Level: 1 (Basic) | Duration: 2 Days

**Audience:** Course aimed at Users who need to extract, transform, model and visualise data in Excel

**Applications:** Umoja ERP (SAP ECC & BI), Microsoft Excel & Power BI

**Prerequisites:** Working knowledge of Microsoft Excel

Final Assessment at the end of the course

### Topics Covered:

- Introduction to Excel Reporting
- Transforming data in Microsoft Excel
- Modelling data using Excel Power Tools
- Visualizing data in Microsoft Excel.

## #2 Analysing and Visualizing Data in Power BI

Level: 1 (Basic) | Duration: 3 Days

**Audience:** Course aimed at Users who need to extract, transform, model and visualise data in Power BI

**Applications:** Microsoft Power BI

**Prerequisites:** Working knowledge of Microsoft Excel is beneficial and Completion of following online training (Lynda.com)

- Power-BI-Essential-Training
- Power-BI-Pro-Essential-Training

Final Assessment at the end of the course

### Topics Covered:

- Overview of BI & Power BI Reporting
- Transforming data in Microsoft Power BI
- Modelling data in Power Query
- Visualizing data in Microsoft Power BI

### #3 Analysing and Visualizing Data in Excel & Power BI (Combo)

Level: 1 (Basic) | Duration: 5 Days

**Audience:** Course aimed at Users who need to extract, transform, model and visualise data in Excel & Power BI

**Applications:** Microsoft Excel & Power BI

**Prerequisites:** Working knowledge of Microsoft Excel and Completion of following online training (Lynda.com)

- Power-BI-Essential-Training
- Power-BI-Pro-Essential-Training

Final Assessment at the end of the course

Topics Covered:

- Overview of BI, Excel & Power BI Reporting
- Transforming data in Microsoft Excel & Power BI
- Modelling data in Excel & Power BI
- Visualizing data in both Microsoft Excel & Power BI

### #4 Business Intelligence (Extended) for Umoja

Level: 2 (Intermediate) | Duration: 5 Days

**Audience:** Course aimed at Users who need to extract data from Umoja ECC & BI, transform data in Microsoft Excel, and model and visualise data in Power BI.

**Applications:** Umoja ERP (SAP ECC & BI), Microsoft Excel & Power BI

**Prerequisites:** Working knowledge of Microsoft Excel, Umoja BI & SAP BO/BI. Umoja BI & ECC Certifications. and Completion of following online training (Lynda.com)

- Power-BI-Essential-Training
- Power-BI-Pro-Essential-Training

Final Assessment at the end of the course

Topics Covered:

- Overview of BI, Excel & Power BI Reporting
- Extracting data from Umoja ERP (SAP ECC & Umoja BI)
- Transforming data in Microsoft Excel & Power BI
- Modelling data in Power Query & Umoja BI
- Visualizing data in Power BI & Umoja BI

## #5 iNeed—Service Desk Agent Basic Training

Level: 1 (Basic) | Duration: 1 Day

**Audience:** Course aimed to provide guidance for processing common operational tasks

**Applications:** iNeed

**Prerequisites:** Access to iNeed

### Topics Covered:

- Introduction to iNeed
- Service request creation and management
- iNeed activities reporting and data extract
- Agent navigation and dashboard management



## 04 Learning Delivery Services

### Courses upon request during 2022

The courses mentioned in this section may be organized upon request, subject to the minimum number of participants, or provided in e-learning format.

The course list is for reference and may vary depending on new releases or updates of each brand.

For any additional requirement not listed in this catalogue, please feel free to contact the **UNICC Learning Services Group** at [icttraining@unicc.org](mailto:icttraining@unicc.org).

## BUSINESS MANAGEMENT



Course	Days	Brand	Exam
<u>Becoming a Value-Focused Organization</u>	1	BRM Institute	yes
<u>Business Relationship Management (BRM) Executive Brief</u>	half-day or 1	BRM Institute	no
<u>Business Relationship Management (BRM) Fundamentals</u>	1	BRM Institute	no
<u>Business Relationship Management Professional (BRMP) Foundation</u>	3	BRM Institute	yes
<u>Business Value Ability</u>	1	BRM Institute	yes
<u>Certified Business Relationship Management (CBRM) Practitioner</u>	4 or 4.5	BRM Institute	yes
<u>COBIT 2019 Foundation</u>	2	ISACA	yes
<u>COBIT 2019 Design &amp; Implementation</u>	2	ISACA	yes
<u>ISO/IEC 22301 Foundation</u>	2	ISO	yes
<u>ISO/IEC 22301 Introduction</u>	1	ISO	no
<u>ISO/IEC 22301 Lead Auditor</u>	5	ISO	yes
<u>ISO/IEC 22301 Lead Implementer</u>	5	ISO	yes
<u>M o R Foundation</u>	3	Axelos	yes
<u>M o R Practitioner</u>	2	Axelos	yes
<u>MSP Foundation</u>	3	Axelos	yes
<u>MSP Practitioner</u>	2	Axelos	yes
<u>PRINCE2 Agile Foundation</u>	3	Axelos	yes

Course	Days	Brand	Exam
<u>PRINCE2 Agile Practitioner</u>	2	Axelos	yes
<u>PRINCE2 Foundation</u>	3	Axelos	yes
<u>PRINCE2 Practitioner</u>	2	Axelos	yes
<u>PSM - Professional Scrum Master</u>	2	Scrum.org	yes
<u>PSM - Professional Scrum Master II</u>	2	Scrum.org	yes
<u>PSPO - Professional Scrum Product Owner</u>	2	Scrum.org	yes
<u>Strategic Partnering Approach</u>	2	BRM Institute	yes
<u>TOGAF Standard 9.2 Part 1 (Foundation)</u>	2	FACE™	yes
<u>TOGAF Standard 9.2 Certified (Part 2)</u>	3	FACE™	yes

# CLOUD





Course	Days	Brand	Exam
<u>Advanced Architecting on AWS</u>	3	AWS	yes
<u>AI-102T00: Designing and Implementing a Microsoft Azure AI Solution</u>	4	Microsoft	yes
<u>AI-900T00: Microsoft Azure AI Fundamentals</u>	1	Microsoft	yes
<u>Architecting on AWS</u>	3	AWS	yes
<u>AWS Cloud Practitioner Essentials</u>	1	AWS	no
<u>AWS Technical Essentials</u>	1	AWS	no
<u>AZ-010T00-A: Azure Administration for AWS SysOps</u>	2	Microsoft	yes
<u>AZ-104T00: Microsoft Azure Administrator</u>	4	Microsoft	yes
<u>AZ-120T00: Planning and Administering Microsoft Azure for SAP Workloads</u>	4	Microsoft	yes
<u>AZ-120T00: Planning and Administering Microsoft Azure for SAP Workloads</u>	4	Microsoft	yes
<u>AZ-204T00: Developing Solutions for Microsoft Azure</u>	5	Microsoft	Exam
<u>AZ-220T00: Microsoft Azure IoT Developer</u>	5	Microsoft	yes
<u>AZ-305T00: Designing Microsoft Azure Infrastructure Solutions</u>	4	Microsoft	yes
<u>AZ-500T00: Microsoft Azure Security Technologies</u>	4	Microsoft	yes
<u>AZ-600T00: Configuring and Operating a Hybrid Cloud with Microsoft Azure Stack Hub</u>	4	Microsoft	yes
<u>AZ-900T00: Microsoft Azure Fundamentals</u>	2	Microsoft	yes
<u>AZ-900T01: Microsoft Azure Fundamentals</u>	1	Microsoft	yes

Course	Days	Brand	Exam
<a href="#"><u>Big Data on AWS</u></a>	3	AWS	yes
<a href="#"><u>Data Warehousing on AWS</u></a>	3	AWS	yes
<a href="#"><u>Developing on AWS</u></a>	3	AWS	yes
<a href="#"><u>DevOps Engineering on AWS</u></a>	3	AWS	yes
<a href="#"><u>DP-090T00: Implementing a Machine Learning Solution with Microsoft Azure Databricks</u></a>	1	Microsoft	no
<a href="#"><u>DP-100T01: Designing and Implementing a Data Science Solution on Azure</u></a>	3	Microsoft	yes
<a href="#"><u>DP-203T00: Data Engineering on Microsoft Azure</u></a>	4	Microsoft	yes
<a href="#"><u>DP-420T00: Designing and Implementing Cloud-Native Applications Using Microsoft Azure Cosmos DB</u></a>	4	Microsoft	yes
<a href="#"><u>DP-900T00: Microsoft Azure Data Fundamentals</u></a>	1	Microsoft	yes
<a href="#"><u>Planning and Designing Databases on AWS</u></a>	3	AWS	yes
<a href="#"><u>Practical Data Science with Amazon SageMaker</u></a>	1	AWS	no
<a href="#"><u>Security Engineering on AWS</u></a>	3	AWS	yes
<a href="#"><u>Systems operations on AWS</u></a>	3	AWS	yes
<a href="#"><u>The Machine Learning Pipeline on AWS</u></a>	4	AWS	yes

# INFRASTRUCTURE



Course	Days	Brand	Exam
<u><a href="#">AZ-400T00: Designing and Implementing Microsoft DevOps solutions</a></u>	5	Microsoft	yes
<u><a href="#">CompTIA Cloud+</a></u>	5	CompTIA	yes
<u><a href="#">CompTIA Linux+</a></u>	5	CompTIA	yes
<u><a href="#">CompTIA Server+</a></u>	5	CompTIA	yes
<u><a href="#">Designing Cisco Data Center Infrastructure (DCID) v7.0 - Cisco</a></u>	5	Cisco	yes
<u><a href="#">Implementing and Administering Cisco Solutions (CCNA) - Cisco</a></u>	5	Cisco	yes
<u><a href="#">Implementing Cisco Collaboration Core Technologies (CLCOR) - Cisco</a></u>	5	Cisco	yes
<u><a href="#">Implementing and Operating Cisco Data Center Core Technologies (DCCOR) - Cisco</a></u>	5	Cisco	yes
<u><a href="#">Implementing and Operating Cisco Enterprise Network Core Technologies (ENCOR) - Cisco</a></u>	5	Cisco	yes
<u><a href="#">Implementing Automation for Cisco Collaboration Solutions (CLAUI) - Cisco</a></u>	3	Cisco	yes
<u><a href="#">Implementing Automation for Cisco Data Center Solutions (DCAUI) - Cisco</a></u>	3	Cisco	yes
<u><a href="#">Implementing Cisco Collaboration Applications (CLICA) - Cisco</a></u>	5	Cisco	yes
<u><a href="#">MB-260T00: Microsoft Customer Data Platform Specialty</a></u>	4	Microsoft	yes

# SECURITY



Course	Days	Brand	Exam
<u>AZ-800T00: Administering Windows Server Hybrid Core Infrastructure</u>	4	Microsoft	yes
<u>AZ-801T00: Configuring Windows Server Hybrid Advanced Services</u>	4	Microsoft	yes
<u>Certified Ethical Hacker (CEH) v11</u>	5	EC-Council	yes
<u>CIPM (Certified Information Privacy Manager)</u>	2	IAPP	yes
<u>CIPP/E (Certified Information Privacy Professional/Europe)</u>	2	IAPP	yes
<u>CIPP/US (Certified Information Privacy Professional/United States)</u>	2	IAPP	yes
<u>CIPT (Certified Information Privacy Technologist)</u>	2	IAPP	yes
<u>CompTIA Advanced Security Practitioner (CASP+)</u>	5	CompTIA	yes
<u>CompTIA CySA+</u>	5	CompTIA	yes
<u>CompTIA PenTest+</u>	5	CompTIA	yes
<u>CompTIA Security+</u>	5	CompTIA	yes
<u>FOR509: Enterprise Cloud Forensics and Incident Response</u>	4	SANS	yes
<u>Implementing and Operating Cisco Security Core Technologies (SCOR) - Cisco</u>	5	Cisco	yes
<u>Implementing Automation for Cisco Security Solutions (SAUI) - Cisco</u>	3	Cisco	yes
ISO/IEC 27001 Practitioner Information Security Officer		ISO	yes
<u>ISO/IEC 27001 Foundation</u>	2	ISO	yes
<u>ISO/IEC 27001 Introduction</u>	1	ISO	no

Course	Days	Brand	Exam
<a href="#"><u>ISO/IEC 27001 Lead Auditor</u></a>	5	ISO	yes
<a href="#"><u>ISO/IEC 27001 Lead Implementer</u></a>	5	ISO	yes
<a href="#"><u>MGT516: Managing Security Vulnerabilities: Enterprise and Cloud</u></a>	5	SANS	yes
<a href="#"><u>MGT520: Leading Cloud Security Design and Implementation</u></a>	3	SANS	yes
<a href="#"><u>SC-200T00: Microsoft Security Operations Analyst</u></a>	4	Microsoft	yes
<a href="#"><u>SC-300T00: Microsoft Identity and Access Administrator</u></a>	4	Microsoft	yes
<a href="#"><u>SC-400T00: Microsoft Information Protection Administrator</u></a>	2	Microsoft	yes
<a href="#"><u>SC-900T00: Microsoft Security, Compliance, and Identity Fundamentals</u></a>	1	Microsoft	yes
<a href="#"><u>SEC275: Foundations: Computers, Technology, &amp; Security</u></a>	Self-paced	SANS	yes
<a href="#"><u>SEC301: Introduction to Cyber Security</u></a>	5	SANS	yes
<a href="#"><u>SEC401: Security Essentials - Network, Endpoint, and Cloud</u></a>	6	SANS	yes
<a href="#"><u>SEC401J: Security Essentials - Network, Endpoint &amp; Cloud - Japanese</u></a>	6	SANS	yes
<a href="#"><u>SEC402: Cybersecurity Writing: Hack the Reader</u></a>	Self-paced	SANS	yes
<a href="#"><u>SEC403: Secrets to Successful Cybersecurity Presentation</u></a>	Self-paced	SANS	yes
<a href="#"><u>SEC488: Cloud Security Essentials</u></a>	6	SANS	yes
<a href="#"><u>SEC510: Public Cloud Security: AWS, Azure, and GCP</u></a>	5	SANS	yes
<a href="#"><u>SEC522: Application Security: Securing Web Apps, APIs, and Microservices</u></a>	6	SANS	yes

Course	Days	Brand	Exam
<a href="#">SEC534: Secure DevOps: A Practical Introduction</a>	Self-paced	SANS	yes
<a href="#">SEC540: Cloud Security and DevSecOps Automation</a>	5	SANS	yes
<a href="#">SEC541: Cloud Security Attacker Techniques, Monitoring, and Threat Detection</a>	5	SANS	yes
<a href="#">SEC557: Continuous Automation for Enterprise and Cloud Compliance</a>	5	SANS	yes
<a href="#">SEC588: Cloud Penetration Testing</a>	6	SANS	yes
<a href="#">Securing the Web with Cisco Web Security Appliance (SWSA) - Cisco</a>	2	Cisco	yes
<a href="#">Understanding Cisco Cybersecurity Operations Fundamentals (CBROPS) - Cisco</a>	5	Cisco	yes



## SERVICE MANAGEMENT



Course	Days	Brand	Exam
<a href="#"><u>CompTIA Cloud Essentials+</u></a>	3	CompTIA	yes
<a href="#"><u>CompTIA CTT+</u></a>	3	CompTIA	yes
<a href="#"><u>CompTIA IT Fundamentals</u></a>	5	CompTIA	yes
<a href="#"><u>CompTIA Project+</u></a>	5	CompTIA	yes
<a href="#"><u>ISO/IEC 20000 Foundation</u></a>	2	ISO	yes
<a href="#"><u>ISO/IEC 20000 Introduction</u></a>	1	ISO	no
<a href="#"><u>ISO/IEC 20000 Lead Auditor</u></a>	5	ISO	yes
<a href="#"><u>ISO/IEC 20000 Lead Implementer</u></a>	5	ISO	yes
<a href="#"><u>ISO/IEC 20000 Practitioner</u></a>		ISO	yes
<a href="#"><u>ISO/IEC 20000:2018 Transition</u></a>	2	ISO	yes
<a href="#"><u>ISO 9001 Foundation</u></a>	2	ISO	yes
<a href="#"><u>ISO 9001 Introduction</u></a>	1	ISO	no
<a href="#"><u>ISO 9001 Lead Auditor</u></a>	5	ISO	yes
<a href="#"><u>ISO 9001 Lead Implementer</u></a>	5	ISO	yes
<a href="#"><u>ITIL 4 Foundation</u></a>	3	Axelos	yes
<a href="#"><u>ITIL 4 Specialist - Create, Deliver &amp; Support</u></a>	3	Axelos	yes
<a href="#"><u>ITIL 4 Strategist - Direct, Plan &amp; Improve</u></a>	3	Axelos	yes

Course	Days	Brand	Exam
<u>ITIL 4 Leader - Digital &amp; IT Strategy</u>	3	Axelos	yes
<u>ITIL 4 Specialist - Drive Stakeholder Value</u>	3	Axelos	yes
<u>ITIL 4 Specialist - High-velocity IT</u>	3	Axelos	yes
<u>Lean Six Sigma Black Belt</u>	4	IASSC	yes
<u>Lean Six Sigma Green Belt</u>	3	IASSC	yes
<u>Lean Six Sigma Yellow Belt</u>	2	IASSC	yes

## SYSTEMS



Course	Days	Brand	Exam
<u>CompTIA A+</u>	5	CompTIA	yes
<u>CompTIA Data+</u>	5	CompTIA	yes
<u>AZ-800T00: Administering Windows Server Hybrid Core Infrastructure</u>	4	Microsoft	yes
<u>AZ-801T00: Configuring Windows Server Hybrid Advanced Services</u>	4	Microsoft	yes
<u>DA-100T00-A: Analyzing Data with Power BI</u>	4	Microsoft	yes
<u>MB-210T01: Microsoft Dynamics 365 Sales</u>	1	Microsoft	yes
<u>MB-220T00: Microsoft Dynamics 365 Marketing</u>	4	Microsoft	yes
<u>MB-230T01: Microsoft Dynamics 365 Customer Service</u>	3	Microsoft	yes
<u>MB-240T00: Microsoft Dynamics 365 Field Service</u>	3	Microsoft	yes
<u>MB-260T00: Microsoft Customer Data Platform Specialty</u>	4	Microsoft	yes
<u>MB-260T00: Microsoft Customer Data Platform Specialty</u>	4	Microsoft	yes
<u>MB-300T00: Microsoft Dynamics 365: Core Finance and Operations</u>	2	Microsoft	yes
<u>MB-300T00: Microsoft Dynamics 365: Core Finance and Operations</u>	2	Microsoft	yes
<u>MB-300T00: Microsoft Dynamics 365: Core Finance and Operations</u>	2	Microsoft	yes
<u>MB-310T00-A: Microsoft Dynamics 365 Finance</u>	4	Microsoft	yes
<u>MB-320T00: Microsoft Dynamics 365 Supply Chain Management, Manufacturing</u>	4	Microsoft	yes
<u>MB-330T00-A: Microsoft Dynamics 365 Supply Chain Management</u>	5	Microsoft	yes

Course	Days	Brand	Exam
<u>MB-700T00: Microsoft Dynamics 365: Finance and Operations Apps Solution Architect</u>	4	Microsoft	yes
<u>MB-800T00-A: Microsoft Dynamics 365 Business Central Functional Consultant</u>	4	Microsoft	yes
<u>MB-910T00: Microsoft Dynamics 365 Fundamentals (CRM)</u>	2	Microsoft	yes
<u>MB-920T00: Microsoft Dynamics 365 Fundamentals (ERP)</u>	2	Microsoft	yes
<u>MD-100T00: Windows Client</u>	5	Microsoft	yes
<u>MD-101T00: Managing Modern Desktops</u>	5	Microsoft	yes
<u>MS-100T00: Microsoft 365 Identity and Services</u>	5	Microsoft	yes
<u>MS-101T00: Microsoft 365 Mobility and Security</u>	5	Microsoft	yes
<u>MS-203T00: Microsoft 365 Messaging</u>	5	Microsoft	yes
<u>MS-500T00-A: Microsoft 365 Security Administration</u>	4	Microsoft	yes
<u>MS-700T00: Managing Microsoft Teams</u>	4	Microsoft	yes
<u>MS-720T00: Microsoft Teams Voice Engineer</u>	3	Microsoft	yes
<u>MS-900T01: Microsoft 365 Fundamentals</u>	1	Microsoft	yes
<u>PL-200T00: Microsoft Power Platform Functional Consultant</u>	5	Microsoft	no
<u>PL-600T00: Power Platform Solution Architect</u>	4	Microsoft	yes
<u>PL-900T00: Microsoft Power Platform Fundamentals</u>	2	Microsoft	yes
<u>SC-300T00: Microsoft Identity and Access Administrator</u>	4	Microsoft	yes

Course	Days	Brand	Exam
<u>SC-400T00: Microsoft Information Protection Administrator</u>	2	Microsoft	yes



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