



UNICC Learning Services

Catalogue 2023

(Document version updated December 2022)

UNICC Learning Services Group

Telephone: + 41 (0) 22 929 14 11

Email: icttraining@unicc.org

BRINDISI • GENEVA • NEW YORK • ROME • VALENCIA

UNICC Learning Services Offering

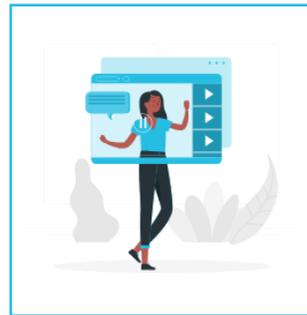
UNICC provides an array of bundled services for solutions that best fit Client needs, from strategic planning to administrative tasks



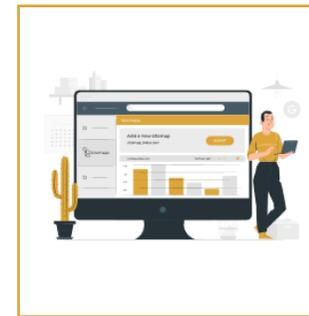
Learning Consultancy and Management



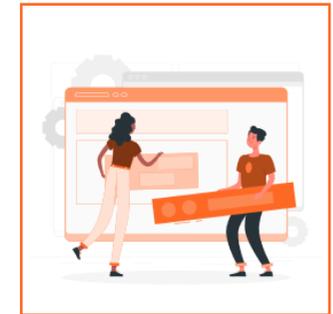
Learning Sourcing and Administration



Shared and Tailor-made Training Service



Development and Administration of LMS



eLearning Content Development



Shared Learning Services

The **UNICC Learning Catalog** offers a wide range of ICT learning and training solutions at discounted rates through specialized IT training providers or UNICC internal Subject Matter Experts.

The courses can be offered either as dedicated classes or shared among multiple interested partners, through a mechanism of cost-sharing.

Any of the courses may be delivered in self-paced or virtual format. They may also be organized as classroom-based in any customer's location, subject to the minimum number of participants. Generally, minimum number of participants may vary from 3 to 5, maximum number may vary from 12 to 20, depending on the nature and cost of the training.

All courses planned or in the pipeline will be periodically broadcasted through the **LevelUP Digital Learning Newsletter**.

To register for a course, to request additional information (course fees, course descriptions, delivery format), or for any requirement not listed in the catalog, please contact the UNICC Learning Services Group at icttraining@unicc.org.

BUSINESS MANAGEMENT



Course	Days	Brand	Exam
<u>Becoming a Value-Focused Organization</u>	1	BRM Institute	yes
<u>Business Relationship Management (BRM) Executive Brief</u>	half-day or 1	BRM Institute	no
<u>Business Relationship Management (BRM) Fundamentals</u>	1	BRM Institute	no
<u>Business Relationship Management Professional (BRMP) Foundation</u>	3	BRM Institute	yes
<u>Business Value Ability</u>	1	BRM Institute	yes
<u>Certified Business Relationship Management (CBRM) Practitioner</u>	4 or 4.5	BRM Institute	yes
<u>COBIT 2019 Foundation</u>	2	ISACA	yes
<u>COBIT 2019 Design & Implementation</u>	2	ISACA	yes
<u>ISO/IEC 22301 Foundation</u>	2	ISO	yes
<u>ISO/IEC 22301 Introduction</u>	1	ISO	no
<u>ISO/IEC 22301 Lead Auditor</u>	5	ISO	yes
<u>ISO/IEC 22301 Lead Implementer</u>	5	ISO	yes
<u>M o R Foundation</u>	3	Axelos	yes
<u>M o R Practitioner</u>	2	Axelos	yes
<u>MSP Foundation</u>	3	Axelos	yes
<u>MSP Practitioner</u>	2	Axelos	yes
<u>PRINCE2 Agile Foundation</u>	3	Axelos	yes

Course	Days	Brand	Exam
<u>PRINCE2 Agile Practitioner</u>	2	Axelos	yes
<u>PRINCE2 Foundation</u>	3	Axelos	yes
<u>PRINCE2 Practitioner</u>	2	Axelos	yes
<u>PSM - Professional Scrum Master</u>	2	Scrum.org	yes
<u>PSM - Professional Scrum Master II</u>	2	Scrum.org	yes
<u>PSPO - Professional Scrum Product Owner</u>	2	Scrum.org	yes
<u>Strategic Partnering Approach</u>	2	BRM Institute	yes
<u>TOGAF Standard 9.2 Part 1 (Foundation)</u>	2	FACE™	yes
<u>TOGAF Standard 9.2 Certified (Part 2)</u>	3	FACE™	yes



CLOUD



Course	Days	Brand	Exam
<u>Advanced Architecting on AWS</u>	3	AWS	yes
<u>AI-102T00: Designing and Implementing a Microsoft Azure AI Solution</u>	4	Microsoft	yes
<u>AI-900T00: Microsoft Azure AI Fundamentals</u>	1	Microsoft	yes
<u>Architecting on AWS</u>	3	AWS	yes
<u>AWS Cloud Practitioner Essentials</u>	1	AWS	no
<u>AWS Technical Essentials</u>	1	AWS	no
<u>AZ-010T00-A: Azure Administration for AWS SysOps</u>	2	Microsoft	yes
<u>AZ-104T00: Microsoft Azure Administrator</u>	4	Microsoft	yes
<u>AZ-120T00: Planning and Administering Microsoft Azure for SAP Workloads</u>	4	Microsoft	yes
<u>AZ-120T00: Planning and Administering Microsoft Azure for SAP Workloads</u>	4	Microsoft	yes
<u>AZ-204T00: Developing Solutions for Microsoft Azure</u>	5	Microsoft	Exam
<u>AZ-220T00: Microsoft Azure IoT Developer</u>	5	Microsoft	yes
<u>AZ-305T00: Designing Microsoft Azure Infrastructure Solutions</u>	4	Microsoft	yes
<u>AZ-500T00: Microsoft Azure Security Technologies</u>	4	Microsoft	yes
<u>AZ-600T00: Configuring and Operating a Hybrid Cloud with Microsoft Azure Stack Hub</u>	4	Microsoft	yes
<u>AZ-900T00: Microsoft Azure Fundamentals</u>	2	Microsoft	yes
<u>AZ-900T01: Microsoft Azure Fundamentals</u>	1	Microsoft	yes

Course	Days	Brand	Exam
<u>Big Data on AWS</u>	3	AWS	yes
<u>Data Warehousing on AWS</u>	3	AWS	yes
<u>Developing on AWS</u>	3	AWS	yes
<u>DevOps Engineering on AWS</u>	3	AWS	yes
<u>DP-090T00: Implementing a Machine Learning Solution with Microsoft Azure Databricks</u>	1	Microsoft	no
<u>DP-100T01: Designing and Implementing a Data Science Solution on Azure</u>	3	Microsoft	yes
<u>DP-203T00: Data Engineering on Microsoft Azure</u>	4	Microsoft	yes
<u>DP-420T00: Designing and Implementing Cloud-Native Applications Using Microsoft Azure Cosmos DB</u>	4	Microsoft	yes
<u>DP-900T00: Microsoft Azure Data Fundamentals</u>	1	Microsoft	yes
<u>Planning and Designing Databases on AWS</u>	3	AWS	yes
<u>Practical Data Science with Amazon SageMaker</u>	1	AWS	no
<u>Security Engineering on AWS</u>	3	AWS	yes
<u>Systems operations on AWS</u>	3	AWS	yes
<u>The Machine Learning Pipeline on AWS</u>	4	AWS	yes

INFRASTRUCTURE



Course	Days	Brand	Exam
<u>AZ-400T00: Designing and Implementing Microsoft DevOps solutions</u>	5	Microsoft	yes
<u>CompTIA Cloud+</u>	5	CompTIA	yes
<u>CompTIA Linux+</u>	5	CompTIA	yes
<u>CompTIA Server+</u>	5	CompTIA	yes
<u>Designing Cisco Data Center Infrastructure (DCID) v7.0 - Cisco</u>	5	Cisco	yes
<u>Implementing and Administering Cisco Solutions (CCNA) - Cisco</u>	5	Cisco	yes
<u>Implementing Cisco Collaboration Core Technologies (CLCOR) - Cisco</u>	5	Cisco	yes
<u>Implementing and Operating Cisco Data Center Core Technologies (DCCOR) - Cisco</u>	5	Cisco	yes
<u>Implementing and Operating Cisco Enterprise Network Core Technologies (ENCOR) - Cisco</u>	5	Cisco	yes
<u>Implementing Automation for Cisco Collaboration Solutions (CLAUI) - Cisco</u>	3	Cisco	yes
<u>Implementing Automation for Cisco Data Center Solutions (DCAUI) - Cisco</u>	3	Cisco	yes
<u>Implementing Cisco Collaboration Applications (CLICA) - Cisco</u>	5	Cisco	yes
<u>MB-260T00: Microsoft Customer Data Platform Specialty</u>	4	Microsoft	yes

SECURITY



Course	Days	Brand	Exam
<u>AZ-800T00: Administering Windows Server Hybrid Core Infrastructure</u>	4	Microsoft	yes
<u>AZ-801T00: Configuring Windows Server Hybrid Advanced Services</u>	4	Microsoft	yes
<u>Certified Ethical Hacker (CEH) v11</u>	5	EC-Council	yes
<u>CIPM (Certified Information Privacy Manager)</u>	2	IAPP	yes
<u>CIPP/E (Certified Information Privacy Professional/Europe)</u>	2	IAPP	yes
<u>CIPP/US (Certified Information Privacy Professional/United States)</u>	2	IAPP	yes
<u>CIPT (Certified Information Privacy Technologist)</u>	2	IAPP	yes
<u>CompTIA Advanced Security Practitioner (CASP+)</u>	5	CompTIA	yes
<u>CompTIA CySA+</u>	5	CompTIA	yes
<u>CompTIA PenTest+</u>	5	CompTIA	yes
<u>CompTIA Security+</u>	5	CompTIA	yes
<u>FOR509: Enterprise Cloud Forensics and Incident Response</u>	4	SANS	yes
<u>Implementing and Operating Cisco Security Core Technologies (SCOR) - Cisco</u>	5	Cisco	yes
<u>Implementing Automation for Cisco Security Solutions (SAUI) - Cisco</u>	3	Cisco	yes
ISO/IEC 27001 Practitioner Information Security Officer		ISO	yes
<u>ISO/IEC 27001 Foundation</u>	2	ISO	yes
<u>ISO/IEC 27001 Introduction</u>	1	ISO	no

Course	Days	Brand	Exam
<u>ISO/IEC 27001 Lead Auditor</u>	5	ISO	yes
<u>ISO/IEC 27001 Lead Implementer</u>	5	ISO	yes
<u>MGT516: Managing Security Vulnerabilities: Enterprise and Cloud</u>	5	SANS	yes
<u>MGT520: Leading Cloud Security Design and Implementation</u>	3	SANS	yes
<u>SC-200T00: Microsoft Security Operations Analyst</u>	4	Microsoft	yes
<u>SC-300T00: Microsoft Identity and Access Administrator</u>	4	Microsoft	yes
<u>SC-400T00: Microsoft Information Protection Administrator</u>	2	Microsoft	yes
<u>SC-900T00: Microsoft Security, Compliance, and Identity Fundamentals</u>	1	Microsoft	yes
<u>SEC275: Foundations: Computers, Technology, & Security</u>	Self-paced	SANS	yes
<u>SEC301: Introduction to Cyber Security</u>	5	SANS	yes
<u>SEC401: Security Essentials - Network, Endpoint, and Cloud</u>	6	SANS	yes
<u>SEC401J: Security Essentials - Network, Endpoint & Cloud - Japanese</u>	6	SANS	yes
<u>SEC402: Cybersecurity Writing: Hack the Reader</u>	Self-paced	SANS	yes
<u>SEC403: Secrets to Successful Cybersecurity Presentation</u>	Self-paced	SANS	yes
<u>SEC488: Cloud Security Essentials</u>	6	SANS	yes
<u>SEC510: Public Cloud Security: AWS, Azure, and GCP</u>	5	SANS	yes
<u>SEC522: Application Security: Securing Web Apps, APIs, and Microservices</u>	6	SANS	yes

SERVICE MANAGEMENT



Course	Days	Brand	Exam
<u>CompTIA Cloud Essentials+</u>	3	CompTIA	yes
<u>CompTIA CTT+</u>	3	CompTIA	yes
<u>CompTIA IT Fundamentals</u>	5	CompTIA	yes
<u>CompTIA Project+</u>	5	CompTIA	yes
<u>ISO/IEC 20000 Foundation</u>	2	ISO	yes
<u>ISO/IEC 20000 Introduction</u>	1	ISO	no
<u>ISO/IEC 20000 Lead Auditor</u>	5	ISO	yes
<u>ISO/IEC 20000 Lead Implementer</u>	5	ISO	yes
<u>ISO/IEC 20000 Practitioner</u>		ISO	yes
<u>ISO/IEC 20000:2018 Transition</u>	2	ISO	yes
<u>ISO 9001 Foundation</u>	2	ISO	yes
<u>ISO 9001 Introduction</u>	1	ISO	no
<u>ISO 9001 Lead Auditor</u>	5	ISO	yes
<u>ISO 9001 Lead Implementer</u>	5	ISO	yes
<u>ITIL 4 Foundation</u>	3	Axelos	yes
<u>ITIL 4 Specialist - Create, Deliver & Support</u>	3	Axelos	yes
<u>ITIL 4 Strategist - Direct, Plan & Improve</u>	3	Axelos	yes

Course	Days	Brand	Exam
<u>CompTIA A+</u>	5	CompTIA	yes
<u>CompTIA Data+</u>	5	CompTIA	yes
<u>Dataliteracy</u>	N/A	N/A	no
<u>AZ-800T00: Administering Windows Server Hybrid Core Infrastructure</u>	4	Microsoft	yes
<u>AZ-801T00: Configuring Windows Server Hybrid Advanced Services</u>	4	Microsoft	yes
<u>DA-100T00-A: Analyzing Data with Power BI</u>	4	Microsoft	yes
<u>MB-210T01: Microsoft Dynamics 365 Sales</u>	1	Microsoft	yes
<u>MB-220T00: Microsoft Dynamics 365 Marketing</u>	4	Microsoft	yes
<u>MB-230T01: Microsoft Dynamics 365 Customer Service</u>	3	Microsoft	yes
<u>MB-240T00: Microsoft Dynamics 365 Field Service</u>	3	Microsoft	yes
<u>MB-260T00: Microsoft Customer Data Platform Specialty</u>	4	Microsoft	yes
<u>MB-260T00: Microsoft Customer Data Platform Specialty</u>	4	Microsoft	yes
<u>MB-300T00: Microsoft Dynamics 365: Core Finance and Operations</u>	2	Microsoft	yes
<u>MB-300T00: Microsoft Dynamics 365: Core Finance and Operations</u>	2	Microsoft	yes
<u>MB-300T00: Microsoft Dynamics 365: Core Finance and Operations</u>	2	Microsoft	yes
<u>MB-310T00-A: Microsoft Dynamics 365 Finance</u>	4	Microsoft	yes
<u>MB-320T00: Microsoft Dynamics 365 Supply Chain Management, Manufacturing</u>	4	Microsoft	yes

Course	Days	Brand	Exam
<u>MB-330T00-A: Microsoft Dynamics 365 Supply Chain Management</u>	5	Microsoft	yes
<u>MB-700T00: Microsoft Dynamics 365: Finance and Operations Apps Solution Architect</u>	4	Microsoft	yes
<u>MB-800T00-A: Microsoft Dynamics 365 Business Central Functional Consultant</u>	4	Microsoft	yes
<u>MB-910T00: Microsoft Dynamics 365 Fundamentals (CRM)</u>	2	Microsoft	yes
<u>MB-920T00: Microsoft Dynamics 365 Fundamentals (ERP)</u>	2	Microsoft	yes
<u>MD-100T00: Windows Client</u>	5	Microsoft	yes
<u>MD-101T00: Managing Modern Desktops</u>	5	Microsoft	yes
<u>MS-100T00: Microsoft 365 Identity and Services</u>	5	Microsoft	yes
<u>MS-101T00: Microsoft 365 Mobility and Security</u>	5	Microsoft	yes
<u>MS-203T00: Microsoft 365 Messaging</u>	5	Microsoft	yes
<u>MS-500T00-A: Microsoft 365 Security Administration</u>	4	Microsoft	yes
<u>MS-700T00: Managing Microsoft Teams</u>	4	Microsoft	yes
<u>MS-720T00: Microsoft Teams Voice Engineer</u>	3	Microsoft	yes
<u>MS-900T01: Microsoft 365 Fundamentals</u>	1	Microsoft	yes
<u>PL-200T00: Microsoft Power Platform Functional Consultant</u>	5	Microsoft	no
<u>PL-600T00: Power Platform Solution Architect</u>	4	Microsoft	yes
<u>PL-900T00: Microsoft Power Platform Fundamentals</u>	2	Microsoft	yes



Tailor-made Services

UNICC Tailor-made Courses

The courses mentioned in this section are delivered by UNICC subject matter experts, who can easily customize the content based on your organization needs. These courses may be organized upon request in virtual format.

For any additional requirement not listed in this catalogue, please feel free to contact the **UNICC Learning Services Group** at icttraining@unicc.org.

CompTIA Technical Trainer

Duration: 3 to 5 Days, depending on the number of participants

Audience: Course aimed at trainers who want to enhance their knowledge and skills on the tools and techniques necessary for successfully teaching technical content.

Prerequisites: Preliminary experience in the delivery of technical courses would be desirable.

Optional: Upon request, the participants may take the official CompTIA CTT+ Certification exam.

Prerequisites: Preliminary experience in the delivery of technical courses would be desirable.

Topics Covered:

The content of the course is built around the official CompTIA CTT+ certification course and will be delivered by the UNICC CompTIA CTT+ certified instructors.

- Review organizational needs and student backgrounds to plan course curriculum and objectives.
- Select and implement the appropriate teaching methods for classroom and virtual courses.
- Utilize activities that allow learners to contribute to the discussion at appropriate intervals.
- Use instructional media such as graphic displays and handouts to enrich and engage students.
- Present and conduct themselves in a way that is acceptable to corporate clients and learners.
- Understand and employ effective verbal and non-verbal communication and presentation skills.
- Utilize group dynamics and group facilitation to establish a learner-centered environment.
- Establish an environment free of bias and criticism, promoting participation of all learners.
- Monitor learner progress during training and assess performance at the close of instruction.

Analysing and Visualizing Data in Power BI

Level: 1 (Basic) | **Duration:** 3 Days

Audience: Course aimed at Users who need to extract, transform, model and visualise data in Power BI

Applications: Microsoft Power BI

Prerequisites: Working knowledge of Microsoft Excel is beneficial and Completion of following online training (Lynda.com)

- Power-BI-Essential-Training
- Power-BI-Pro-Essential-Training

Final Assessment at the end of the course

Topics Covered:

- Overview of BI & Power BI Reporting
- Transforming data in Microsoft Power BI
- Modelling data in Power Query
- Visualizing data in Microsoft Power BI



UNICC

UNICC Learning Services Group

Telephone: + 41 (0) 22 929 14 11

Email: icctraining@unicc.org

BRINDISI • GENEVA • NEW YORK • ROME • VALENCIA