





UNICC supports sustainable development with IT service delivery to UN programmes, funds and entities. Photo credits from left: UNDP/Debebe, UN/Tobin, UNICC/Diana

# **UN International Computing Centre**

The UN International Computing Centre (UNICC) has 50 years of experience providing digital business solutions to the United Nations family and related organizations. Its mission is to provide trusted services, sharing its expertise and ecosystems to generate economies of scale that benefit its over 70 Clients.





Experience





UNICC, as per its mandate, is the shared digital business solutions provider for the UN system, created by a resolution of the UN General Assembly in 1970. Over the past 50 years, UNICC has acquired a strategic view of the technology needs of its Clients and has been continually expanding its services in various parts of the world and in various areas.

UNICC offers state-of-the-art services in information security, cloud computing, app-dev, data and analytics, Robotic Process Automation, Enterprise Resources Planning (ERP) and application hosting, Unified Communications, network and infrastructure management and more. UNICC offers cost savings, business efficiencies and volume discounts based on the scale of its engagements. As a United Nations entity, UNICC operates with UN privileges and immunities, and its cost-recovery business model uniquely positions it to meet the needs of its Clients.

Our Clients can focus on their substantive business while leveraging UNICC's services built upon industry best practices and standards.

### Value Added Business Solutions

- UN and non-profit experience and expertise
- Collaborative business solutions on shared and cost recovery financial models
- Benchmarked and emerging technologies
- Organizational efficiencies leveraging established private sector partnerships
- Versatile and flexible scalable technology, programme and analytics implementation
- Ongoing support and workforce augmentation solutions
- UN privileges and immunities
- Participation in the Centre's governance
- Expedited procurement processes with strategic MoUs with key vendors.

# Strategic Partnerships



















#### Information Security

- > Common Secure Governance
- > Common Secure Threat Intel
- > Common Secure Operations Centre
- > Security Information and Event
- Management (CSIEM)
- > Phishing Simulation
- > Vulnerability Management
- > Penetration Testing
- > Incident Response and Forensics
- > Information Security Awareness
- > Public Key Infrastructure
- > Secure AuthN
- > Electronic Signature
- > Identity and Access Management

## **Data and Analytics**

- > Consulting and Support
- > Data Analytics Visualisation
- > Advanced Analytics
- > Data Management
- > Database Services

#### Software Services & Cloud

- > AWS Management
- > Cloud Web Hosting
- > Microsoft 365 Management
- > Microsoft Azure Management > Microsoft Dynamics 365
- > ServiceNow
- > Enterprise Voice

# Computing and Network Infrastructure Services

- > Business Continuity & Disaster Recovery Planning
- > Servers/Enterprise Server Support
- > Storage on Demand/Management
- > Enterprise Backup
- > Data Centre Consolidation
- > Network Services
- > Internet and Connectivity

#### **Client Services**

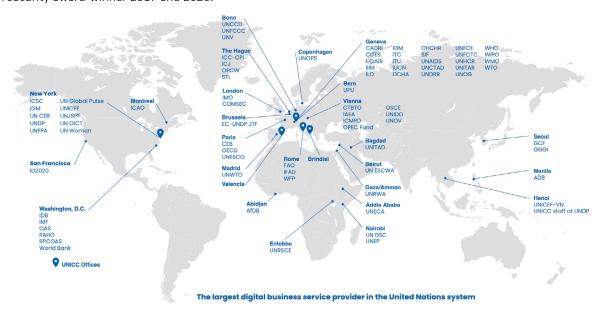
- > Application Development
- > Digital Business
- Communications > IT Advisory Firms
- > Learning
- > Robotic Process Automation
- > Project, Programme and
- Portfolio Management
- > UNICC Consulting

# **Platform Services**

- > Enterprise Resources Planning
- > Enterprise Web Hosting
- > Enterprise SharePoint
- > Business Intelligence Platform Support

#### UNICC services overview

Awards and Certifications. COBIT 5, ISO/IEC 27001:2013, ISO/IEC 20000, ISO/IEC 22301:2019, ITIL V3, ISAE 3402, PRINCE2, CSO50 information security award-winner 2017 and 2020.



- 66 In WFP we have a number of partnerships, not many, but the ones that we have are deep, are sustained, are longterm. And definitely UNICC is one of them.
  - Enrica Porcari, CIO and Director of Technology, WFP
- **66** UNHCR appreciates the support provided by UNICC and views this partnership as strategic.
  - Douglas Greene, CIO, UNHCR
- 66 We are pleased to renew our decade-long relationship with UNICC and look forward to continuing to optimise the system with new technology and the most trusted service support. Paul Raines, CISO, UNDP
- 66 With UNICC's data and analytics solutions UNJSPF can transform the way it does business. The data visualization is wonderful a picture really is worth a thousand words!

  Miharu Goto Gill, Chief, Enterprise Solutions, UNJSPF

For more information, please contact a UNICC Business Relationship Manager at business@unicc.org or visit us at www.unicc.org.



