

# JIU Recommendations on UNICC Cybersecurity Services

## Cybersecurity services in the United Nations system organizations

Report of the Joint Inspection Unit (JIU/REP/2021/3)

In today's digitalized world, **cybersecurity** has emerged as a matter of critical importance for international organizations, and the United Nations is no exception. The potential consequences of a weak cybersecurity posture go far beyond the disruption of IT infrastructure and systems, having the capacity to threaten the United Nations' ability to deliver its mandate effectively.

In 2021, the United Nations Joint Inspection Unit (JIU), an independent external oversight body that conducts evaluations, inspections and investigations in the UN, reviewed the use of cybersecurity practices across the UN, with distinct recommendations for UN Agencies to leverage cybersecurity services from the **United Nations International Computing Centre** (UNICC) and for UNICC to establish a fund for donor contributions.

The **JIU report, Cybersecurity in the United Nations system organizations (JIU/REP/2021/3)** offers an in-depth look at common cybersecurity challenges and risks faced by the UN system, provides an analysis of responses to these threats and examines current inter-Agency dynamics as well as the potential for shared solutions.

[Read the full report.](#)



### JIU Recommendation 3

The Director of the **United Nations International Computing Centre** should seek to establish by no later than the end of 2022 a trust fund for donor contributions, which would complement the capacity of the Centre to design, develop and offer shared services and solutions to enhance the cybersecurity posture of the United Nations system organizations.



### JIU Recommendation 4

The General Assembly of the United Nations should, no later than at its seventy-seventh session, take note of the recommendation addressed to the Director of the **United Nations International Computing Centre** to establish a trust fund for shared cybersecurity solutions and invite Member States wishing to reinforce the cybersecurity posture of the United Nations system organizations to contribute to the trust fund.

## About UNICC Cybersecurity Services

Drawing on our intimate knowledge of the UN system, UNICC has developed a suite of shared cybersecurity services spanning oversight, governance and operational components to increase the cybersecurity maturity of the UN and work to ensure that the system is more secure for all.

As cybersecurity threats rise and continue to target the UN family, they will continue to be met head-on by the domain experts and state-of-the-art cybersecurity services provided by our Cybersecurity Centre of Excellence and Common Secure Operations Centre (CSOC), based in Valencia, Spain.

- + Governance and CISO support
- + Threat Intelligence Network
- + Security Operations Centre
- + Security Incident and Event Management
- + Vulnerability Management
- + Phishing simulations
- + Penetration testing
- + Incident response and forensics
- + Information security awareness
- + Infrastructure and network support
- + PKI Digital Identity
- + Electronic Signature Services
- + Secure AuthN Federated Authentication
- + ISO 27001, ISO 2301:2019, ISO 20000, ISAE 3402

For more information, please contact us at [outreach@unicc.org](mailto:outreach@unicc.org) or visit us at [www.unicc.org](http://www.unicc.org)

## Excerpts from the JIU report, Cybersecurity in the United Nations system organizations

### A. Growing attention to cybersecurity, with different maturity levels

**75. Frameworks generally complex, heterogeneous and multilayered.** The UNICC has developed a model to represent the different normative components of an Information Security Management System as layers, reflecting the highest level of abstraction on top and the broadest level of detail at the bottom, and has supported several United Nations system organizations in assessing and improving their existing regulatory and governance frameworks.

**111. Internal capacity varies.** To provide an alternative for entities that are not in a position to immediately establish a dedicated [cybersecurity] function, the Inspectors wish to highlight that the UNICC offers a service titled “security governance”, sometimes also referred to as “chief information security officer as a service”.

### B. Inter-agency mechanisms dealing with cybersecurity

**143. Advantages & drawbacks of the UNICC business model.** The strict cost-recovery model under which the UNICC has operated since its inception has the advantage of ensuring a high degree of transparency in the costing of services, forces continuous coordination with clients, and keeps the scope of the service offer in check by requiring the closest possible alignment between what is really needed and what is developed and produced in response. [...] The UNICC’s service offer is dependent on clients providing seed funding to cover the costs of developing a new service to meet demand.

**144. The UNICC as a key player in the United Nations cybersecurity landscape.** As attested to by many of its clients, the Centre has accumulated considerable cybersecurity expertise and capacity and has gradually expanded its offer to include 13 specialized services in that area, commonly known under the brand name Common Secure. [...] The services cover both dimensions of cybersecurity governance and operational aspects.

**145. Common Secure Threat Intelligence as the UNICC’s flagship cybersecurity service.** Common Secure Threat Intelligence has been assessed in particularly positive terms by a clear majority of the Centre’s clients and addresses a long-standing collective need formulated and repeatedly reiterated at the system- level. [...] Common Secure Threat Intelligence can be considered the most promising cybersecurity service in terms of its potential to naturally attain full system-wide subscription and realize actual protection gains for the system.

**149. Opportunities for improvements within the existing boundaries of the UNICC’s mandate.** The Inspectors believe that a great deal can be accomplished within the framework of the Centre’s current mandate as revised in 2003, which already provides a sound basis for the implementation of solutions that could come alive with a little more engagement of all stakeholders.

**157. Operationalizing the trust fund.** The main aim of the fund could be to finance research and development for the purpose of launching cybersecurity services for which there is clear interest among organizations but no initial critical mass of users who are prepared to share the seed funding needed. Similarly, the fund could be used to extend the scope or depth of the existing services for which there is a clear demand and which require seed funding, or the cost of which would need to be lowered to enable more organizations to join sooner.

### E. Opportunities for a closer alignment of physical security and cybersecurity

**163. Desirability and suitability of a harmonized approach.** Bearing in mind that the UNICC participates in the Inter-Agency Security Management Network, the Inspectors noted that the Centre had expressed its readiness to play a role in consolidating and communicating information on cybersecurity incidents to national authorities on behalf of the United Nations system organizations, if formally entrusted with such a role.