



TERMS OF REFERENCE

Internship Opportunities at the United Nations International Computing Centre (UNICC)

Reference: ICC24MULi12 and ICC24MULi13

Position Title: Internship – Application Development

Number of Position(s): 1

Section/Unit: Digital Solutions Delivery department (DDD)

Internship Duration: 6 months

Target Start Date: 1 May 2024

Duty Station(s): Brindisi, (Italy); Geneva (Switzerland), New York (USA), Valencia, (Spain); The opportunity is also open under remote arrangement for candidates from the Global South

About UNICC:

The United Nations International Computing Centre (UNICC) is the leading provider of Information Technology and Communications (ICT) services within the United Nations System. Over the last four decades, UNICC has been continually expanding the services it is providing to its Partners in various parts of the world, and various areas of ICT.

As a part of the UN family, UNICC espouses the same values that the UN embraces. As a service provider, its core values are unmatched and underlie its continued growth: Respect, Curiosity, Pride, Passion, Flexibility, Honesty and Transparency. This combination has made UNICC the preferred provider of shared ICT services within the United Nations System.

UNICC is committed to delivering reliable ICT services driven by best practices. With its world-class technology and state-of-the-art infrastructure, together with the vast cross-domain experience of its very knowledgeable staff, UNICC is always ready to offer UN-friendly shared solutions to the United Nations System of Organizations.

Purpose of the Position:

The objective of the Centre is to provide trusted ICT services and digital business solutions to its Clients and Partner Organizations.

UNICC is looking for an intern with an Application Development related profile to help designing and delivering digital solutions to meet the UN agencies' technological needs, participating in areas of SDLC viz., requirements capturing, development, testing and release/transition processes.

Responsibilities:

- Work in collaboration with the developers in the solutions delivery process.
- Support and work with the testing and QA team to streamline and automate testing processes.
- Contribute to the knowledge management framework keeping the documentation related to projects updated and in the correct templates.
- Support the DDD section in the reporting on the projects delivered.
- Participate and contribute to the release and transition process.
- Perform other duties if required.

Competencies:

- **Overall attitude at work:** Maintains integrity and takes a clear ethical approach and stance; demonstrates commitment to the Organization's mandate and promotes the values of the Organization in daily work and

behavior; is accountable for work carried out in line with own role and responsibilities; is respectful towards, and trusted by, colleagues and counterparts.

- **Communication:** Expresses oneself clearly in conversation and interaction with others; actively listens. Produces effective written communications. Ensures that information is shared.
- **Teamwork:** Develops and promotes effective relationships with colleagues and team members. Deals constructively with conflicts.
- **Respecting and promoting individual and cultural differences:** Demonstrates ability to work constructively with people with different backgrounds and orientations. Respects differences and ensures that all can contribute.
- **Knowing and managing yourself:** Manages ambiguity and pressure in a self-reflective way. Uses criticism as a development opportunity. Seeks opportunities for continuous learning and professional growth.
- **Producing results:** Produces and delivers quality results. Is action oriented and committed to achieving outcomes.

Education:

To qualify for this internship, applicants must be currently enrolled in a university programme (final year of a master's degree or equivalent) specializing in Computer Science, Telecommunications or related areas, or must have graduated in the last 6 months.

Work Experience:

Applicants are not required to have professional work experience to participate in the UNICC's internship program, but applicants should have the following functional and technical skills:

Required:

- Knowledge of CMS/DMS
- Knowledge of UI/UX aspects of the solutions delivery
- Knowledge of testing processes and best practices
- Familiarity with solution design and implementation processes
- Customer-centric approach to delivery and problem-solving skills
- Familiarity working with virtual teams and environments.

Desirable:

- Scripting knowledge, preferably in one or more of the following languages: C++, Java, C#, Python, Ruby, Bash, PowerShell
- Knowledge of Microsoft Office 365
- Knowledge of Microsoft Graph API
- Knowledge of content management systems (Drupal/ WordPress)

Language(s):

Fluency in English is required (verbal and written)