UNICC Learning Services

Catalogue 2024

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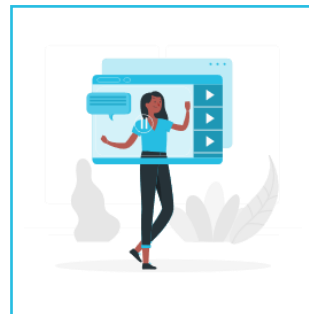
UNICC Learning Services Offering

UNICC provides an array of bundled services for solutions that best fit Client needs, from strategic planning to administrative tasks
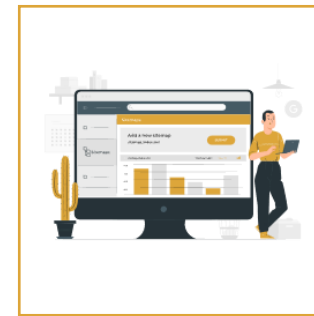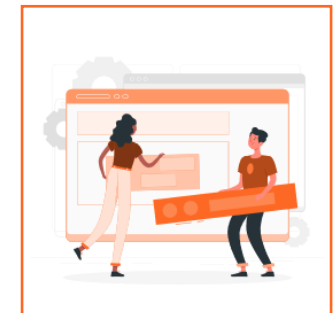
Learning Consultancy and Management

Learning Sourcing and Administration

Shared and Tailor-made Training Service

Development and Administration of LMS

eLearning Content Development

Shared Learning
Services

The **UNICC Learning Catalog** offers a wide range of ICT learning and training solutions at discounted rates through specialized IT training providers or UNICC internal Subject Matter Experts.

The courses can be offered either as dedicated classes or shared among multiple interested partners, through a mechanism of cost-sharing.

Any of the courses may be delivered in self-paced or virtual format. They may also be organized as classroom-based in any customer's location, subject to the minimum number of participants. Generally, minimum number of participants may vary from 3 to 5, maximum number may vary from 12 to 20, depending on the nature and cost of the training.

All courses planned or in the pipeline will be periodically broadcasted through the **LevelUP Digital Learning Newsletter**.

To register for a course, to request additional information (course fees, course descriptions, delivery format), or for any requirement not listed in the catalog, please contact the UNICC Learning Services Group at icttraining@unicc.org.

BUSINESS MANAGEMENT

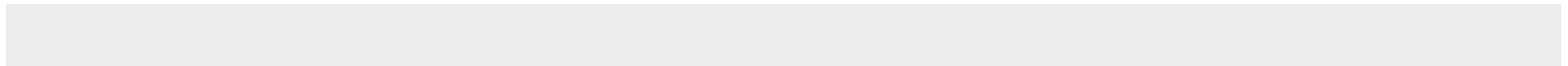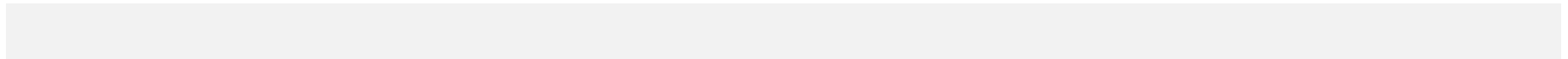| Course	Days	Brand	Exam
Becoming a Value-Focused Organization	1	BRM Institute	yes
Business Relationship Management (BRM) Executive Brief	half-day or 1	BRM Institute	no
Business Relationship Management (BRM) Fundamentals	1	BRM Institute	no
Business Relationship Management Professional (BRMP) Foundation	3	BRM Institute	yes
Business Value Ability	1	BRM Institute	yes
Certified Business Relationship Management (CBRM) Practitioner	4 or 4.5	BRM Institute	yes
COBIT 2019 Foundation	2	ISACA	yes
COBIT 2019 Design & Implementation	2	ISACA	yes
ISO/IEC 22301 Foundation	2	ISO	yes
ISO/IEC 22301 Introduction	1	ISO	no
ISO/IEC 22301 Lead Auditor	5	ISO	yes
ISO/IEC 22301 Lead Implementer	5	ISO	yes
M_o_R Foundation	3	Axelos	yes
M_o_R Practitioner	2	Axelos	yes
MSP Foundation	3	Axelos	yes
MSP Practitioner	2	Axelos	yes
PRINCE2 Agile Foundation	3	Axelos	yes

Course	Days	Brand	Exam
PRINCE2 Agile Practitioner	2	Axelos	yes
PRINCE2 Foundation	3	Axelos	yes
PRINCE2 Practitioner	2	Axelos	yes
PSM - Professional Scrum Master	2	Scrum.org	yes
PSM - Professional Scrum Master II	2	Scrum.org	yes
PSPO - Professional Scrum Product Owner	2	Scrum.org	yes
Strategic Partnering Approach	2	BRM Institute	yes
TOGAF Standard 9.2 Part 1 (Foundation)	2	FACE™	yes
TOGAF Standard 9.2 Certified (Part 2)	3	FACE™	yes

CLOUD

Course	Days	Brand	Exam
Advanced Architecting on AWS	3	AWS	yes
AI-102T00: Designing and Implementing a Microsoft Azure AI Solution	4	Microsoft	yes
AI-900T00: Microsoft Azure AI Fundamentals	1	Microsoft	yes
Architecting on AWS	3	AWS	yes
AWS Cloud Practitioner Essentials	1	AWS	no
AWS Technical Essentials	1	AWS	no
AZ-010T00-A: Azure Administration for AWS SysOps	2	Microsoft	yes
AZ-104T00: Microsoft Azure Administrator	4	Microsoft	yes
AZ-120T00: Planning and Administering Microsoft Azure for SAP Workloads	4	Microsoft	yes
AZ-204T00: Developing Solutions for Microsoft Azure	5	Microsoft	Exam
AZ-220T00: Microsoft Azure IoT Developer	5	Microsoft	yes
AZ-305T00: Designing Microsoft Azure Infrastructure Solutions	4	Microsoft	yes
AZ-500T00: Microsoft Azure Security Technologies	4	Microsoft	yes
AZ-600T00: Configuring and Operating a Hybrid Cloud with Microsoft Azure Stack Hub	4	Microsoft	yes
AZ-900T00: Microsoft Azure Fundamentals	2	Microsoft	yes
AZ-900T01: Microsoft Azure Fundamentals	1	Microsoft	yes
Big Data on AWS	3	AWS	yes

Course	Days	Brand	Exam
Data Warehousing on AWS	3	AWS	yes
Developing on AWS	3	AWS	yes
DevOps Engineering on AWS	3	AWS	yes
DP-090T00: Implementing a Machine Learning Solution with Microsoft Azure Databricks	1	Microsoft	no
DP-100T01: Designing and Implementing a Data Science Solution on Azure	3	Microsoft	yes
DP-203T00: Data Engineering on Microsoft Azure	4	Microsoft	yes
DP-420T00: Designing and Implementing Cloud-Native Applications Using Microsoft Azure Cosmos DB	4	Microsoft	yes
DP-900T00: Microsoft Azure Data Fundamentals	1	Microsoft	yes
Planning and Designing Databases on AWS	3	AWS	yes
Practical Data Science with Amazon SageMaker	1	AWS	no
Security Engineering on AWS	3	AWS	yes
Systems operations on AWS	3	AWS	yes
The Machine Learning Pipeline on AWS	4	AWS	yes

INFRASTRUCTURE

Course	Days	Brand	Exam
AZ-400T00: Designing and Implementing Microsoft DevOps solutions	5	Microsoft	yes
CompTIA Cloud+	5	CompTIA	yes
CompTIA Linux+	5	CompTIA	yes
CompTIA Server+	5	CompTIA	yes
Designing Cisco Data Center Infrastructure (DCID) v7.0 - Cisco	5	Cisco	yes
Engineering Cisco Meraki Solutions Part 1 (ECMS1) and Part 2 (ECMS2) v2.1	4	Cisco	yes
Implementing and Administering Cisco Solutions (CCNA) - Cisco	5	Cisco	yes
Implementing Cisco Collaboration Core Technologies (CLCOR) - Cisco	5	Cisco	yes
Implementing Cisco Enterprise Advanced Routing and Services (ENARSI) v1.0	5	Cisco	yes
Implementing and Configuring Cisco Identity Services Engine (SISE) v4.0	5	Cisco	yes
Implementing and Operating Cisco Data Center Core Technologies (DCCOR) - Cisco	5	Cisco	yes
Implementing and Operating Cisco Enterprise Network Core Technologies (ENCOR) - Cisco	5	Cisco	yes
Implementing Automation for Cisco Collaboration Solutions (CLAUI) - Cisco	3	Cisco	yes
Implementing Automation for Cisco Data Center Solutions (DCAUI) - Cisco	3	Cisco	yes
Implementing Cisco Collaboration Applications (CLICA) - Cisco	5	Cisco	yes
Leveraging Cisco Intent-Based Networking DNA Assurance (DNAAS) v2.1	2	Cisco	yes

Course	Days	Brand	Exam
MB-260T00: Microsoft Customer Data Platform Specialty	4	Microsoft	yes
MB-260T00: Microsoft Customer Data Platform Specialty	4	Microsoft	yes

Course	Days	Brand	Exam
AZ-800T00: Administering Windows Server Hybrid Core Infrastructure	4	Microsoft	yes
AZ-801T00: Configuring Windows Server Hybrid Advanced Services	4	Microsoft	yes
Certified Ethical Hacker (CEH) v11	5	EC-Council	yes
CCSP – Certified Cloud Security Professional	5	ISC2	yes
CIPM (Certified Information Privacy Manager)	2	IAPP	yes
CIPP/E (Certified Information Privacy Professional/Europe)	2	IAPP	yes
CIPP/US (Certified Information Privacy Professional/United States)	2	IAPP	yes
CIPT (Certified Information Privacy Technologist)	2	IAPP	yes
CISSP - Certified Information Systems Security Professional	5	ISC2	yes
CompTIA Advanced Security Practitioner (CASP+)	5	CompTIA	yes
CompTIA CySA+	5	CompTIA	yes
CompTIA PenTest+	5	CompTIA	yes
CompTIA Security+	5	CompTIA	yes
FOR509: Enterprise Cloud Forensics and Incident Response	4	SANS	yes
Implementing and Operating Cisco Security Core Technologies (SCOR) - Cisco	5	Cisco	yes
Implementing Automation for Cisco Security Solutions (SAUI) - Cisco	3	Cisco	yes
ISO/IEC 27001 Practitioner Information Security Officer	1	ISO	yes

Course	Days	Brand	Exam
ISO/IEC 27001 Foundation	2	ISO	yes
ISO/IEC 27001 Introduction	1	ISO	no
ISO/IEC 27001 Lead Auditor	5	ISO	yes
ISO/IEC 27001 Lead Implementer	5	ISO	yes
MGT516: Managing Security Vulnerabilities: Enterprise and Cloud	5	SANS	yes
MGT520: Leading Cloud Security Design and Implementation	3	SANS	yes
SC-200T00: Microsoft Security Operations Analyst	4	Microsoft	yes
SC-300T00: Microsoft Identity and Access Administrator	4	Microsoft	yes
SC-400T00: Microsoft Information Protection Administrator	2	Microsoft	yes
SC-900T00: Microsoft Security, Compliance, and Identity Fundamentals	1	Microsoft	yes
SEC275: Foundations: Computers, Technology, & Security	Self-paced	SANS	yes
SEC301: Introduction to Cyber Security	5	SANS	yes
SEC401: Security Essentials - Network, Endpoint, and Cloud	6	SANS	yes
SEC401J: Security Essentials - Network, Endpoint & Cloud - Japanese	6	SANS	yes
SEC402: Cybersecurity Writing: Hack the Reader	Self-paced	SANS	yes
SEC403: Secrets to Successful Cybersecurity Presentation	Self-paced	SANS	yes
SEC488: Cloud Security Essentials	6	SANS	yes

Course	Days	Brand	Exam
SEC510: Public Cloud Security: AWS, Azure, and GCP	5	SANS	yes
SEC522: Application Security: Securing Web Apps, APIs, and Microservices	6	SANS	yes
SEC534: Secure DevOps: A Practical Introduction	Self-paced	SANS	yes
SEC540: Cloud Security and DevSecOps Automation	5	SANS	yes
SEC541: Cloud Security Attacker Techniques, Monitoring, and Threat Detection	5	SANS	yes
SEC557: Continuous Automation for Enterprise and Cloud Compliance	5	SANS	yes
SEC588: Cloud Penetration Testing	6	SANS	yes
Securing the Web with Cisco Web Security Appliance (SWSA) - Cisco	2	Cisco	yes
SSCP – Systems Security Certified Practitioner	5	ISC2	yes
Understanding Cisco Cybersecurity Operations Fundamentals (CBROPS) - Cisco	5	Cisco	yes

Course	Days	Brand	Exam
CompTIA Cloud Essentials+	3	CompTIA	yes
CompTIA CTT+	3	CompTIA	yes
CompTIA IT Fundamentals	5	CompTIA	yes
CompTIA Project+	5	CompTIA	yes
ISO/IEC 20000 Foundation	2	ISO	yes
ISO/IEC 20000 Introduction	1	ISO	no
ISO/IEC 20000 Lead Auditor	5	ISO	yes
ISO/IEC 20000 Lead Implementer	5	ISO	yes
ISO/IEC 20000 Practitioner		ISO	yes
ISO/IEC 20000:2018 Transition	2	ISO	yes
ISO 9001 Foundation	2	ISO	yes
ISO 9001 Introduction	1	ISO	no
ISO 9001 Lead Auditor	5	ISO	yes
ISO 9001 Lead Implementer	5	ISO	yes
ITIL 4 Foundation	3	Axelos	yes
ITIL 4 Specialist - Create, Deliver & Support	3	Axelos	yes
ITIL 4 Strategist - Direct, Plan & Improve	3	Axelos	yes

Course	Days	Brand	Exam
ITIL 4 Leader - Digital & IT Strategy	3	Axelos	yes
ITIL 4 Specialist - Drive Stakeholder Value	3	Axelos	yes
ITIL 4 Specialist - High-velocity IT	3	Axelos	yes
Lean Six Sigma Black Belt	4	IASSC	yes
Lean Six Sigma Green Belt	3	IASSC	yes
Lean Six Sigma Yellow Belt	2	IASSC	yes

Course	Days	Brand	Exam
CompTIA A+	5	CompTIA	yes
CompTIA Data+	5	CompTIA	yes
Dataliteracy	N/A	N/A	no
AZ-800T00: Administering Windows Server Hybrid Core Infrastructure	4	Microsoft	yes
AZ-801T00: Configuring Windows Server Hybrid Advanced Services	4	Microsoft	yes
DA-100T00-A: Analyzing Data with Power BI	4	Microsoft	yes
MB-210T01: Microsoft Dynamics 365 Sales	1	Microsoft	yes
MB-220T00: Microsoft Dynamics 365 Marketing	4	Microsoft	yes
MB-230T01: Microsoft Dynamics 365 Customer Service	3	Microsoft	yes
MB-240T00: Microsoft Dynamics 365 Field Service	3	Microsoft	yes
MB-260T00: Microsoft Customer Data Platform Specialty	4	Microsoft	yes
MB-300T00: Microsoft Dynamics 365: Core Finance and Operations	2	Microsoft	yes
MB-310T00-A: Microsoft Dynamics 365 Finance	4	Microsoft	yes
MB-320T00: Microsoft Dynamics 365 Supply Chain Management, Manufacturing	4	Microsoft	yes
MB-330T00-A: Microsoft Dynamics 365 Supply Chain Management	5	Microsoft	yes
MB-700T00: Microsoft Dynamics 365: Finance and Operations Apps Solution Architect	4	Microsoft	yes
MB-800T00-A: Microsoft Dynamics 365 Business Central Functional Consultant	4	Microsoft	yes

Course	Days	Brand	Exam
MB-910T00: Microsoft Dynamics 365 Fundamentals (CRM)	2	Microsoft	yes
MB-920T00: Microsoft Dynamics 365 Fundamentals (ERP)	2	Microsoft	yes
MD-100T00: Windows Client	5	Microsoft	yes
MD-101T00: Managing Modern Desktops	5	Microsoft	yes
MS-100T00: Microsoft 365 Identity and Services	5	Microsoft	yes
MS-101T00: Microsoft 365 Mobility and Security	5	Microsoft	yes
MS-203T00: Microsoft 365 Messaging	5	Microsoft	yes
MS-500T00-A: Microsoft 365 Security Administration	4	Microsoft	yes
MS-700T00: Managing Microsoft Teams	4	Microsoft	yes
MS-720T00: Microsoft Teams Voice Engineer	3	Microsoft	yes
MS-900T01: Microsoft 365 Fundamentals	1	Microsoft	yes
PL-200T00: Microsoft Power Platform Functional Consultant	5	Microsoft	no
PL-600T00: Power Platform Solution Architect	4	Microsoft	yes
PL-900T00: Microsoft Power Platform Fundamentals	2	Microsoft	yes
SC-300T00: Microsoft Identity and Access Administrator	4	Microsoft	yes
SC-400T00: Microsoft Information Protection Administrator	2	Microsoft	yes

UNICC Tailor-made Courses

The courses mentioned in this section are delivered by UNICC subject matter experts, who can easily customize the content based on your organization needs. These courses may be organized upon request in virtual format.

For any additional requirement not listed in this catalogue, please feel free to contact the **UNICC Learning Services Group** at icttraining@unicc.org.

CompTIA Technical Trainer

Duration: 3 to 5 Days, depending on the number of participants

Audience: Course aimed at trainers who want to enhance their knowledge and skills on the tools and techniques necessary for successfully teaching technical content.

Prerequisites: Preliminary experience in the delivery of technical courses would be desirable.

Optional: Upon request, the participants may take the official CompTIA CTT+ Certification exam.

Prerequisites: Preliminary experience in the delivery of technical courses would be desirable.

Topics Covered:

The content of the course is built around the official CompTIA CTT+ certification course and will be delivered by the UNICC CompTIA CTT+ certified instructors.

- Review organizational needs and student backgrounds to plan course curriculum and objectives.

- Select and implement the appropriate teaching methods for classroom and virtual courses.

- Utilize activities that allow learners to contribute to the discussion at appropriate intervals.

- Use instructional media such as graphic displays and handouts to enrich and engage students.

- Present and conduct themselves in a way that is acceptable to corporate clients and learners.

- Understand and employ effective verbal and non-verbal communication and presentation skills.

- Utilize group dynamics and group facilitation to establish a learner-centered environment.

- Establish an environment free of bias and criticism, promoting participation of all learners.

- Monitor learner progress during training and assess performance at the close of instruction.

Analysing and Visualizing Data in Power BI

Level: 1 (Basic) | **Duration:** 3 Days

Audience: Course aimed at Users who need to extract, transform, model and visualise data in Power BI

Applications: Microsoft Power BI

Prerequisites: Working knowledge of Microsoft Excel is beneficial and Completion of following online training (Lynda.com)

- Power-BI-Essential-Training

- Power-BI-Pro-Essential-Training

Final Assessment at the end of the course

Topics Covered:

- Overview of BI & Power BI Reporting

- Transforming data in Microsoft Power BI

- Modelling data in Power Query

- Visualizing data in Microsoft Power BI

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