

# UNICC Overview

The UN International Computing Centre (UNICC) has 50+ years of experience providing digital business solutions to the United Nations family and related organizations. Its mission is to provide trusted services, sharing its expertise and ecosystems to generate economies of scale that benefit its over 80 Clients.



Photo credits from left: UNICC/Cadinu, ITU/Farrell, UNICEF/Prinsloo, UNHCR/Mwancha



Over **80** Clients and  
Partner Organizations



**50+** Years of UN and  
Industry Experience



**50** Trusted Services  
and Digital Solutions



**5** Strategic and  
Operational Locations

## About Us

The United Nations International Computing Centre (UNICC) is the leading provider of digital business solutions within the United Nations system. Over the last five decades, UNICC has been continually expanding the services it provides to its Clients and Partner Organizations across the globe, and over diverse areas of technology services and digital business solutions.

UNICC is committed to delivering reliable digital solutions driven by best practices. With its world-class technology and state-of-the-art infrastructure, together with the vast cross-domain experience of its expert staff, UNICC is ready to offer UN-friendly, shared solutions to United Nations organizations and other international organizations with similar missions and values.

## Value Added Business Solutions

- UN and non-profit experience and expertise
- Collaborative business solutions on shared and cost recovery financial models
- Benchmarked and emerging technologies
- Organizational efficiencies leveraging established private sector partnerships
- Versatile and flexible scalable technology, programme and analytics implementation
- Ongoing support and workforce augmentation solutions
- UN privileges and immunities
- Participation in the Centre's governance
- Expedited procurement processes with strategic MoUs with key vendors.

## 28 Strategic Partnerships



Full list available on our website

## Our Services Overview

### Cybersecurity

- Governance and CISO Support
- Threat Intelligence Network
- Common Secure Operations Centre (CSOC)
- Security Information and Event Management (SIEM)
- Phishing and Vulnerability Management
- Penetration Testing
- Incident Response and Forensics
- Infosec Awareness
- PKI Digital Identity

### Data and Analytics

- Consulting and Support
- Data Analytics Visualisation
- Advanced Analytics
- Data Management
- Database Services

### Software Services & Cloud

- AWS Management
- Cloud Web Hosting
- Ms 365 Management
- Ms Azure Management
- Ms Dynamics 365
- ServicesNow Support

### Infrastructure Services

- Business Continuity & Disaster Recovery Planning
- Servers/Enterprise Server Support
- Storage on Demand/Management
- Enterprise Backup
- Data Centre Consolidation
- Network Services
- Internet and Connectivity
- OneICTBox

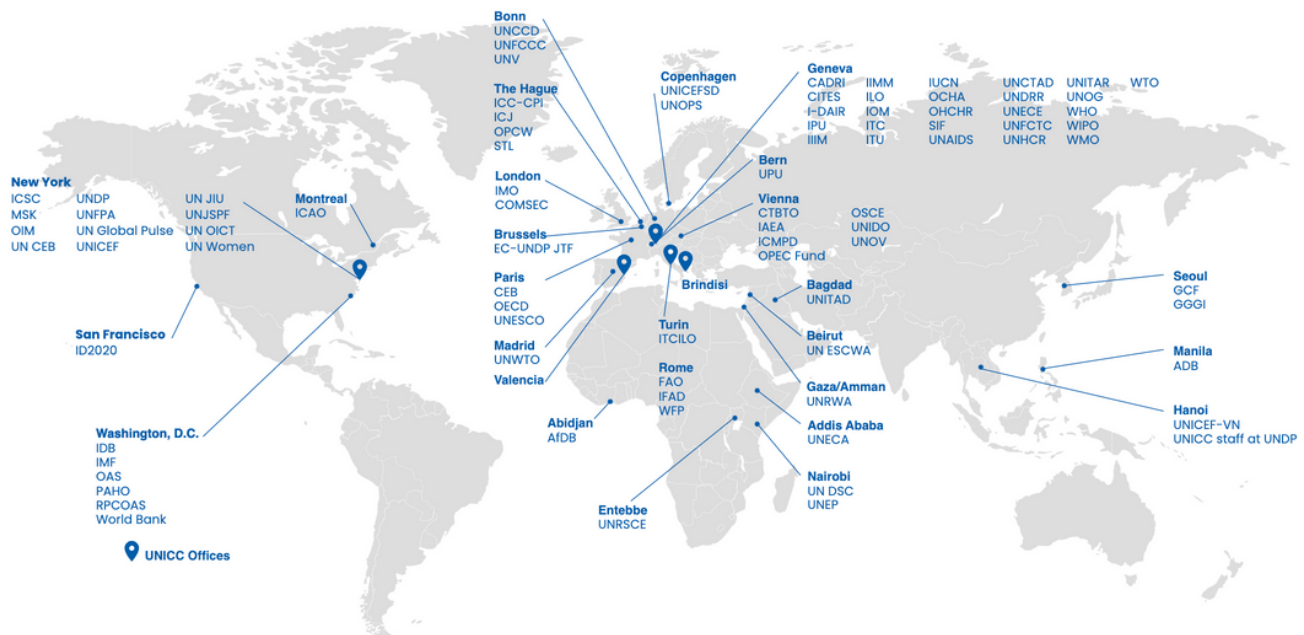
### Client Services

- App-Dev Services
- Robotic Process Automation
- UNICC and IT Advisory Firm Services
- Project, Programme and Portfolio Management
- Learning
- Communications

### Platform Services

- Enterprise Resources Planning
- Enterprise Web Applications, Hosting and Traffic Analysis
- Enterprise SharePoint
- Business Intelligence Platform Support

## Clients and Partner Organizations



Partnership is the art of understanding shared value. In WFP we have a number of partnerships, not many, but the ones that we have are deep, are sustained, are long-term. And definitely UNICC is one of them.

**Enrica Porcari**

Chief Information Officer and Director  
Technology Division at WFP

The need for the multilateral system to visibly help the world reach the SDGs and ride the existing crisis has never been so high. It needs a UNICC which delivers both reliable value for IT services and agile digital innovative solutions.

**Fabrice Boudou**

Director of IT Solutions Division, WTO  
Chair of the UNICC Management Committee

We are pleased to renew our decade-long relationship with UNICC and look forward to continuing to optimize the system with new technology and the most trusted service support.

**Paul Raines**

Chief Information Security Officer  
UNDP