



# UNICC Learning Services

## Catalogue 2026

(Document version updated February 2026)

**UNICC Learning Services Portfolio Unit**

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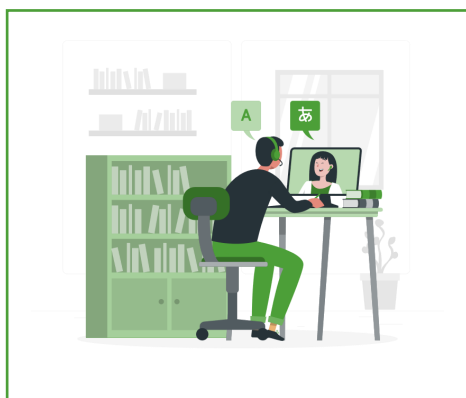
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# UNICC Learning Services Offering

UNICC provides an array of bundled services for solutions that best fit Client needs, from strategic planning to administrative tasks

## Learning Consultancy and Curriculum Design



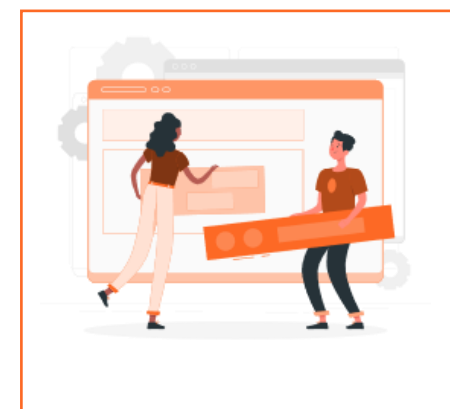
- **Learning Strategy**  
Strategic guidance for learning
- **Change Management**  
Supporting organizational change
- **Tailored Learning Paths**
- **IT Consultancy Services**

## Learning Delivery



- **Off-the-shelf trainings and certification exams**
- **Customized Workshops/Webinars**
- **UN Digital Literacy Badging Program**
- **UNICC AI Academy**
- **IT Advisory Services**

## Learning Content Development



- **E-learning modules**  
Interactive digital learning content
- **Video Production**  
Training videos and tutorials
- **Job Aids and Training Material**  
Multiple formats



# Learning Delivery Service

## Off-the-shelf IT courses by Category

The **UNICC Learning Catalog** offers a wide range of ICT learning solutions at discounted rates through accredited IT training providers or UNICC internal Subject Matter Experts.

The courses can be offered either as dedicated classes or shared among multiple interested partners, through a mechanism of cost-sharing.

Any of the courses may be delivered in **instructor-led virtual format**. They may also be organized as **classroom-based** in any customer's location, subject to the minimum number of participants (from 3-5, up to a maximum number of 10-16, depending on the nature and cost of the training).

The **self-paced format** is sometimes available too, depending on the course, and subject to a purchase of a bunch of minimum 5 course links.

All courses planned or in the pipeline will be periodically broadcasted through the **Level-UP Digital Learning Newsletter**.

To register for a course, to request additional information (course fees, course descriptions, delivery format), or for any requirement not listed in the catalog, please contact the UNICC Learning Services Unit at [icttraining@unicc.org](mailto:icttraining@unicc.org).

# BUSINESS MANAGEMENT



| Course   | Days          | Brand         | Exam |
|--|---------------|---------------|------|
| <u>Becoming a Value-Focused Organization</u>                           | 1             | BRM Institute | yes  |
| <u>Business Relationship Management (BRM) Executive Brief</u>          | half-day or 1 | BRM Institute | no   |
| <u>Business Relationship Management (BRM) Fundamentals</u>             | 1             | BRM Institute | no   |
| <u>Business Relationship Management Professional (BRMP) Foundation</u> | 3             | BRM Institute | yes  |
| <u>Business Value Ability</u>  | 1             | BRM Institute | yes  |
| <u>Certified Business Relationship Management (CBRM) Practitioner</u>  | 4 or 4.5      | BRM Institute | yes  |
| <u>COBIT 2019 Foundation</u>   | 2             | ISACA         | yes  |
| <u>COBIT 2019 Design &amp; Implementation</u>                          | 2             | ISACA         | yes  |
| <u>ISO/IEC 22301 Foundation</u>  | 2             | ISO           | yes  |
| <u>ISO/IEC 22301 Lead Auditor</u>                                      | 5             | ISO           | yes  |
| <u>ISO/IEC 22301 Lead Implementer</u>                                  | 5             | ISO           | yes  |
| <u>M_o_R Foundation</u>  | 3             | Axelos        | yes  |
| <u>M_o_R Practitioner</u>  | 2             | Axelos        | yes  |
| <u>MSP Foundation</u>  | 3             | Axelos        | yes  |
| <u>MSP Practitioner</u>  | 2             | Axelos        | yes  |
| <u>PRINCE2 Agile Foundation</u>  | 3             | Axelos        | yes  |
| <u>PRINCE2 Agile Practitioner</u>                                      | 2             | Axelos        | yes  |

| Course   | Days | Brand         | Exam |
|--|------|---------------|------|
| <a href="#"><u>PRINCE2 Foundation</u></a>                                  | 3    | Axelos        | yes  |
| <a href="#"><u>PRINCE2 Practitioner</u></a>                                | 2    | Axelos        | yes  |
| <a href="#"><u>PSM - Professional Scrum Master</u></a>                     | 2    | Scrum.org     | yes  |
| <a href="#"><u>PSM - Professional Scrum Master - Advanced Training</u></a> | 2    | Scrum.org     | yes  |
| <a href="#"><u>PSPO - Professional Scrum Product Owner</u></a>             | 2    | Scrum.org     | yes  |
| <a href="#"><u>Strategic Partnering Approach</u></a>                       | 2    | BRM Institute | yes  |
| <a href="#"><u>TOGAF Standard 9.2 Part 1 (Foundation)</u></a>              | 2    | FACE™         | yes  |
| <a href="#"><u>TOGAF Standard 9.2 Certified (Part 2)</u></a>               | 3    | FACE™         | yes  |

# CLOUD



| Course   | Days | Brand     | Exam |
|--|------|-----------|------|
| <a href="#">Advanced Architecting on AWS</a>   | 3    | AWS       | yes  |
| <a href="#">AI-102T00-A: Designing and Implementing a Microsoft Azure AI Solution</a>    | 4    | Microsoft | yes  |
| <a href="#">AI-900T00-A: Microsoft Azure AI Fundamentals</a>                             | 1    | Microsoft | yes  |
| <a href="#">Architecting on AWS</a>  | 3    | AWS       | yes  |
| <a href="#">AWS Cloud Practitioner Essentials</a>  | 1    | AWS       | no   |
| <a href="#">AWS Technical Essentials</a>   | 1    | AWS       | no   |
| <a href="#">AZ-104T00-A: Microsoft Azure Administrator</a>                               | 4    | Microsoft | yes  |
| <a href="#">AZ-120T00-A: Planning and Deploying SAP on Azure</a>                         | 4    | Microsoft | yes  |
| <a href="#">AZ-204T00-A: Developing Solutions for Microsoft Azure</a>                    | 5    | Microsoft | Exam |
| <a href="#">AZ-305T00-A: Designing Microsoft Azure Infrastructure Solutions</a>          | 4    | Microsoft | yes  |
| <a href="#">AZ-500T00-A: Microsoft Azure Security Technologies</a>                       | 4    | Microsoft | yes  |
| <a href="#">AZ-900T00-A: Microsoft Azure Fundamentals</a>                                | 2    | Microsoft | yes  |
| <a href="#">Building Modern Data Analytics Solutions on AWS</a>                          | 3    | AWS       | yes  |
| <a href="#">Data Warehousing on AWS</a>  | 3    | AWS       | yes  |
| <a href="#">Developing on AWS</a>  | 3    | AWS       | yes  |
| <a href="#">DevOps Engineering on AWS</a>  | 3    | AWS       | yes  |
| <a href="#">DP-100T01-A: Designing and Implementing a Data Science Solution on Azure</a> | 3    | Microsoft | yes  |

| Course  | Days | Brand     | Exam |
|---|------|-----------|------|
| <a href="#">DP-203T00-A: Data Engineering on Microsoft Azure</a>  | 4    | Microsoft | yes  |
| <a href="#">DP-420T00-A: Designing and Implementing Cloud-Native Applications Using Microsoft Azure Cosmos DB</a> | 4    | Microsoft | yes  |
| <a href="#">DP-900T00-A: Microsoft Azure Data Fundamentals</a>  | 1    | Microsoft | yes  |
| <a href="#">Planning and Designing Databases on AWS</a>   | 3    | AWS       | yes  |
| <a href="#">Practical Data Science with Amazon SageMaker</a>  | 1    | AWS       | no   |
| <a href="#">Security Engineering on AWS</a>   | 3    | AWS       | yes  |
| <a href="#">Cloud Operations on AWS</a>   | 3    | AWS       | yes  |
| <a href="#">The Machine Learning Pipeline on AWS</a>  | 4    | AWS       | yes  |

# INFRASTRUCTURE



| Course  | Days | Brand     | Exam |
|---|------|-----------|------|
| <a href="#">AZ-400T00: Designing and Implementing Microsoft DevOps solutions</a>                      | 5    | Microsoft | yes  |
| <a href="#">CompTIA Cloud+</a>  | 5    | CompTIA   | yes  |
| <a href="#">CompTIA Linux+</a>  | 5    | CompTIA   | yes  |
| <a href="#">CompTIA Server+</a>   | 5    | CompTIA   | yes  |
| <a href="#">Designing Cisco Data Center Infrastructure (DCID) v7.0 - Cisco</a>                        | 5    | Cisco     | yes  |
| <a href="#">Engineering Cisco Meraki Solutions Part 1 (ECMS1) and Part 2 (ECMS2) v2.1</a>             | 4    | Cisco     | yes  |
| <a href="#">Implementing and Administering Cisco Solutions (CCNA) - Cisco</a>                         | 5    | Cisco     | yes  |
| <a href="#">Implementing Cisco Collaboration Core Technologies (CLCOR) - Cisco</a>                    | 5    | Cisco     | yes  |
| <a href="#">Implementing Cisco Enterprise Advanced Routing and Services (ENARSI) v1.0</a>             | 5    | Cisco     | yes  |
| <a href="#">Implementing and Configuring Cisco Identity Services Engine (SISE) v4.0</a>               | 5    | Cisco     | yes  |
| <a href="#">Implementing and Operating Cisco Data Center Core Technologies (DCCOR) - Cisco</a>        | 5    | Cisco     | yes  |
| <a href="#">Implementing and Operating Cisco Enterprise Network Core Technologies (ENCOR) - Cisco</a> | 5    | Cisco     | yes  |
| <a href="#">Implementing Automation for Cisco Collaboration Solutions (CLAUI) - Cisco</a>             | 3    | Cisco     | yes  |
| <a href="#">Implementing Automation for Cisco Data Center Solutions (DCAUI) - Cisco</a>               | 3    | Cisco     | yes  |
| <a href="#">Implementing Cisco Collaboration Applications (CLICA) - Cisco</a>                         | 5    | Cisco     | yes  |
| <a href="#">Leveraging Cisco Intent-Based Networking DNA Assurance (DNAAS) v2.1</a>                   | 2    | Cisco     | yes  |
| <a href="#">MB-260T00-A: Microsoft Customer Data Platform Specialty</a>                               | 4    | Microsoft | yes  |

SECURITY



| Course  | Days | Brand      | Exam |
|---|------|------------|------|
| <a href="#"><u>AZ-800T00-A: Administering Windows Server Hybrid Core Infrastructure</u></a>       | 4    | Microsoft  | yes  |
| <a href="#"><u>AZ-801T00-A: Configuring Windows Server Hybrid Advanced Services</u></a>           | 4    | Microsoft  | yes  |
| <a href="#"><u>Certified Ethical Hacker (CEH) v11</u></a>   | 5    | EC-Council | yes  |
| <a href="#"><u>CCSP – Certified Cloud Security Professional</u></a>                               | 5    | ISC2       | yes  |
| <a href="#"><u>CIPM (Certified Information Privacy Manager)</u></a>                               | 2    | IAPP       | yes  |
| <a href="#"><u>CIPP/E (Certified Information Privacy Professional/Europe)</u></a>                 | 2    | IAPP       | yes  |
| <a href="#"><u>CIPP/US (Certified Information Privacy Professional/United States)</u></a>         | 2    | IAPP       | yes  |
| <a href="#"><u>CIPT (Certified Information Privacy Technologist)</u></a>                          | 2    | IAPP       | yes  |
| <a href="#"><u>CISSP - Certified Information Systems Security Professional</u></a>                | 5    | ISC2       | yes  |
| <a href="#"><u>CompTIA Advanced Security Practitioner (CASP+)</u></a>                             | 5    | CompTIA    | yes  |
| <a href="#"><u>CompTIA CySA+</u></a>  | 5    | CompTIA    | yes  |
| <a href="#"><u>CompTIA PenTest+</u></a>   | 5    | CompTIA    | yes  |
| <a href="#"><u>CompTIA Security+</u></a>  | 5    | CompTIA    | yes  |
| <a href="#"><u>FOR509: Enterprise Cloud Forensics and Incident Response</u></a>                   | 4    | SANS       | yes  |
| <a href="#"><u>Implementing and Operating Cisco Security Core Technologies (SCOR) - Cisco</u></a> | 5    | Cisco      | yes  |
| <a href="#"><u>Implementing Automation for Cisco Security Solutions (SAUI) - Cisco</u></a>        | 3    | Cisco      | yes  |
| <a href="#"><u>ISO/IEC 27001 Practitioner Information Security Officer</u></a>                    | 1    | ISO        | yes  |

| Course  | Days       | Brand     | Exam |
|---|------------|-----------|------|
| <a href="#">ISO/IEC 27001 Foundation</a>  | 2          | ISO       | yes  |
| <a href="#">ISO/IEC 27001 Lead Auditor</a>  | 5          | ISO       | yes  |
| <a href="#">ISO/IEC 27001 Lead Implementer</a>  | 5          | ISO       | yes  |
| <a href="#">LDR516: Building and Leading Vulnerability Management Programs</a>                    | 5          | SANS      | yes  |
| <a href="#">LDR520: Cloud Security for Leaders</a>  | 3          | SANS      | yes  |
| <a href="#">SC-200T00-A: Microsoft Security Operations Analyst</a>                                | 4          | Microsoft | yes  |
| <a href="#">SC-300T00-A: Microsoft Identity and Access Administrator</a>                          | 4          | Microsoft | yes  |
| <a href="#">SC-400T00-A: Administering Information Protection and Compliance in Microsoft 365</a> | 2          | Microsoft | yes  |
| <a href="#">SC-900T00-A: Microsoft Security, Compliance, and Identity Fundamentals</a>            | 1          | Microsoft | yes  |
| <a href="#">SEC275: Foundations: Computers, Technology, &amp; Security</a>                        | Self-paced | SANS      | yes  |
| <a href="#">SEC301: Introduction to Cyber Security</a>  | 5          | SANS      | yes  |
| <a href="#">SEC401: Security Essentials - Network, Endpoint, and Cloud</a>                        | 6          | SANS      | yes  |
| <a href="#">SEC401J: Security Essentials - Network, Endpoint &amp; Cloud - Japanese</a>           | 6          | SANS      | yes  |
| <a href="#">SEC402: Cybersecurity Writing: Hack the Reader</a>                                    | Self-paced | SANS      | yes  |
| <a href="#">SEC403: Secrets to Successful Cybersecurity Presentation</a>                          | Self-paced | SANS      | yes  |
| <a href="#">SEC488: Cloud Security Essentials</a>   | 6          | SANS      | yes  |
| <a href="#">SEC510: Cloud + Controls and Mitigations</a>  | 5          | SANS      | yes  |

| Course  | Days | Brand | Exam |
|---|------|-------|------|
| <a href="#"><u>SEC522: Application Security: Securing Web Apps, APIs, and Microservices</u></a>   | 6    | SANS  | yes  |
| <a href="#"><u>SEC540: Cloud Security and DevSecOps Automation</u></a>                            | 5    | SANS  | yes  |
| <a href="#"><u>SEC541: Cloud Security Threat Detection</u></a>                                    | 5    | SANS  | yes  |
| <a href="#"><u>SEC588: Cloud Penetration Testing</u></a>  | 6    | SANS  | yes  |
| <a href="#"><u>Securing the Web with Cisco Web Security Appliance (SWSA) - Cisco</u></a>          | 2    | Cisco | yes  |
| <a href="#"><u>SSCP – Systems Security Certified Practitioner</u></a>                             | 5    | ISC2  | yes  |
| <a href="#"><u>Understanding Cisco Cybersecurity Operations Fundamentals (CBROPS) - Cisco</u></a> | 5    | Cisco | yes  |

## SERVICE MANAGEMENT



| Course   | Days | Brand   | Exam |
|--|------|---------|------|
| <a href="#"><u>CompTIA Cloud Essentials+</u></a>                         | 3    | CompTIA | yes  |
| <a href="#"><u>CompTIA IT Fundamentals</u></a>                           | 5    | CompTIA | yes  |
| <a href="#"><u>CompTIA Project+</u></a>                                  | 5    | CompTIA | yes  |
| <a href="#"><u>ISO/IEC 20000 Foundation</u></a>                          | 2    | ISO     | yes  |
| <a href="#"><u>ISO/IEC 20000 Lead Auditor</u></a>                        | 5    | ISO     | yes  |
| <a href="#"><u>ISO/IEC 20000 Lead Implementer</u></a>                    | 5    | ISO     | yes  |
| <a href="#"><u>ISO/IEC 20000 Practitioner</u></a>                        |      | ISO     | yes  |
| <a href="#"><u>ISO 9001 Foundation</u></a>                               | 2    | ISO     | yes  |
| <a href="#"><u>ISO 9001 Lead Auditor</u></a>                             | 5    | ISO     | yes  |
| <a href="#"><u>ISO 9001 Lead Implementer</u></a>                         | 5    | ISO     | yes  |
| <a href="#"><u>ITIL 4 Foundation</u></a>                                 | 3    | Axelos  | yes  |
| <a href="#"><u>ITIL 4 Specialist - Create, Deliver &amp; Support</u></a> | 3    | Axelos  | yes  |
| <a href="#"><u>ITIL 4 Strategist - Direct, Plan &amp; Improve</u></a>    | 3    | Axelos  | yes  |
| <a href="#"><u>ITIL 4 Leader - Digital &amp; IT Strategy</u></a>         | 3    | Axelos  | yes  |
| <a href="#"><u>ITIL 4 Specialist - Drive Stakeholder Value</u></a>       | 3    | Axelos  | yes  |
| <a href="#"><u>ITIL 4 Specialist - High-velocity IT</u></a>              | 3    | Axelos  | yes  |
| <a href="#"><u>Lean Six Sigma Black Belt</u></a>                         | 4    | IASSC   | yes  |

# Specialized Learning Offer

| Course                                     | Days | Brand | Exam |
|--|------|-------|------|
| <a href="#">Lean Six Sigma Green Belt</a>  | 3    | IASSC | yes  |
| <a href="#">Lean Six Sigma Yellow Belt</a> | 2    | IASSC | yes  |

# SYSTEMS



| Course   | Days | Brand     | Exam |
|--|------|-----------|------|
| <a href="#"><u>CompTIA A+</u></a>  | 5    | CompTIA   | yes  |
| <a href="#"><u>CompTIA Data+</u></a>   | 5    | CompTIA   | yes  |
| <a href="#"><u>AZ-800T00-A: Administering Windows Server Hybrid Core Infrastructure</u></a>                | 4    | Microsoft | yes  |
| <a href="#"><u>AZ-801T00-A: Configuring Windows Server Hybrid Advanced Services</u></a>                    | 4    | Microsoft | yes  |
| <a href="#"><u>MB-210T01-A: Microsoft Dynamics 365 Sales</u></a>   | 1    | Microsoft | yes  |
| <a href="#"><u>MB-220T00-A: Dynamics 365 Customer Insights - Journeys</u></a>                              | 4    | Microsoft | yes  |
| <a href="#"><u>MB-230T01-A: Microsoft Dynamics 365 Customer Service</u></a>                                | 3    | Microsoft | yes  |
| <a href="#"><u>MB-240T00-A: Microsoft Dynamics 365 Field Service</u></a>                                   | 3    | Microsoft | yes  |
| <a href="#"><u>MB-260T00-A: Microsoft Customer insights - Data Specialty</u></a>                           | 4    | Microsoft | yes  |
| <a href="#"><u>MB-310T00-A: Microsoft Dynamics 365 Finance</u></a>   | 4    | Microsoft | yes  |
| <a href="#"><u>MB-330T00-A: Microsoft Dynamics 365 Supply Chain Management</u></a>                         | 5    | Microsoft | yes  |
| <a href="#"><u>MB-700T00-A: Microsoft Dynamics 365: Finance and Operations Apps Solution Architect</u></a> | 4    | Microsoft | yes  |
| <a href="#"><u>MB-800T00-A: Microsoft Dynamics 365 Business Central Functional Consultant</u></a>          | 4    | Microsoft | yes  |
| <a href="#"><u>MB-910T00-A: Microsoft Dynamics 365 Fundamentals (CRM)</u></a>                              | 2    | Microsoft | yes  |
| <a href="#"><u>MB-920T00-A: Microsoft Dynamics 365 Fundamentals (ERP)</u></a>                              | 2    | Microsoft | yes  |
| <a href="#"><u>MS-700T00-A: Managing Microsoft Teams</u></a>   | 4    | Microsoft | yes  |
| <a href="#"><u>MS-900T01-A: Microsoft 365 Fundamentals</u></a>   | 1    | Microsoft | yes  |

| Course   | Days | Brand     | Exam |
|--|------|-----------|------|
| <a href="#"><u>PL-200T00-A: Microsoft Power Platform Functional Consultant</u></a> | 5    | Microsoft | no   |
| <a href="#"><u>PL-600T00-A: Power Platform Solution Architect</u></a>              | 4    | Microsoft | yes  |
| <a href="#"><u>PL-900T00-A: Microsoft Power Platform Fundamentals</u></a>          | 2    | Microsoft | yes  |
| <a href="#"><u>SC-300T00-A: Microsoft Identity and Access Administrator</u></a>    | 4    | Microsoft | yes  |
| <a href="#"><u>SC-400T00-A: Microsoft Information Protection Administrator</u></a> | 2    | Microsoft | yes  |

## ARTIFICIAL INTELLIGENCE (AI)



# Specialized Learning Offer

| Course   | Days | Brand          | Exam |
|--|------|----------------|------|
| <a href="#">AI Business Essentials for Leaders</a> | 1    | Vendor-neutral | no   |
| AI in Business Process Automation                  | 2    | Vendor-neutral | no   |
| <a href="#">AI+ Architect™</a>                     | 5    | AI CERTs™      | yes  |
| <a href="#">AI+ Cloud™</a>                         | 5    | AI CERTs™      | yes  |
| <a href="#">AI+ Customer Service™</a>              | 1    | AI CERTs™      | yes  |
| <a href="#">AI+ Data™</a>                          | 5    | AI CERTs™      | yes  |
| <a href="#">AI+ Design™</a>                        | 1    | AI CERTs™      | yes  |
| <a href="#">AI+ Developer™</a>                     | 5    | AI CERTs™      | yes  |
| <a href="#">AI+ Educator™</a>                      | 1    | AI CERTs™      | yes  |
| <a href="#">AI+ Engineer™</a>                      | 5    | AI CERTs™      | yes  |
| <a href="#">AI+ Ethical Hacker™</a>                | 5    | AI CERTs™      | yes  |
| <a href="#">AI+ Ethics™</a>                        | 1    | AI CERTs™      | yes  |
| <a href="#">AI+ Everyone™</a>                      | 1    | AI CERTs™      | yes  |
| <a href="#">AI+ Executive™</a>                     | 1    | AI CERTs™      | yes  |
| <a href="#">AI+ Finance™</a>                       | 1    | AI CERTs™      | yes  |
| <a href="#">AI+ Government™</a>                    | 1    | AI CERTs™      | yes  |
| <a href="#">AI+ Healthcare™</a>                    | 1    | AI CERTs™      | yes  |

| Course  | Days | Brand     | Exam |
|---|------|-----------|------|
| <u>AI+ Human Resources™</u>                   | 1    | AI CERTs™ | yes  |
| <u>AI+ Learning &amp; Development™</u>        | 1    | AI CERTs™ | yes  |
| <u>AI+ Legal™</u>                             | 1    | AI CERTs™ | yes  |
| <u>AI+ Marketing™</u>                         | 1    | AI CERTs™ | yes  |
| <u>AI+ Network™</u>                           | 5    | AI CERTs™ | yes  |
| <u>AI+ Product Manager™</u>                   | 1    | AI CERTs™ | yes  |
| <u>AI+ Project Manager™</u>                   | 1    | AI CERTs™ | yes  |
| <u>AI+ Prompt Engineer™ (Level 1 &amp; 2)</u> | 1    | AI CERTs™ | yes  |
| <u>AI+ Quantum™</u>                           | 5    | AI CERTs™ | yes  |
| <u>AI+ Researcher™</u>                        | 1    | AI CERTs™ | yes  |
| <u>AI+ Robotics™</u>                          | 5    | AI CERTs™ | yes  |
| <u>AI+ Sales™</u>                             | 1    | AI CERTs™ | yes  |
| <u>AI+ Security™ Compliance</u>               | 5    | AI CERTs™ | yes  |
| <u>AI+ Security™: Level 1</u>                 | 5    | AI CERTs™ | yes  |
| <u>AI+ Security™: Level 2</u>                 | 5    | AI CERTs™ | yes  |
| <u>AI+ Supply Chain™</u>                      | 1    | AI CERTs™ | yes  |
| <u>AI+ UX Designer™</u>                       | 1    | AI CERTs™ | yes  |

| Course  | Days | Brand          | Exam |
|---|------|----------------|------|
| <a href="#">AI+ Writer™ Course</a>  | 1    | AI CERTs™      | yes  |
| <a href="#">AI-102T00: Designing and Implementing a Microsoft Azure AI Solution</a>                   | 4    | Microsoft      | yes  |
| <a href="#">AI-900T00: Microsoft Azure AI Fundamentals</a>  | 1    | Microsoft      | yes  |
| <a href="#">BCS Essential Certificate in Artificial Intelligence (AI)</a>                             | 1    | BCS            | yes  |
| <a href="#">Certified AI Governance Professional (AIGP)</a>   | 2    | IAPP           | yes  |
| <a href="#">Certified Artificial Intelligence (AI) Practitioner</a>                                   | 5    | CertNexus      | yes  |
| <a href="#">Certified Data Science Practitioner</a>   | 5    | CertNexus      | yes  |
| <a href="#">Copilot MS-4004: Empower your workforce with Copilot for Microsoft 365 Use Cases</a>      | 1    | Microsoft      | no   |
| <a href="#">Copilot MS-4005: Craft effective prompts for Microsoft Copilot for Microsoft 365</a>      | 1    | Microsoft      | no   |
| <a href="#">Copilot MS-4007: Microsoft 365 Copilot User Enablement Specialist</a>                     | 1    | Microsoft      | no   |
| <a href="#">Copilot MS-4010: Build Plugins and Connectors for Microsoft Copilot for Microsoft 365</a> | 1    | Microsoft      | no   |
| <a href="#">Developing Generative AI Applications on AWS</a>  | 2    | AWS            | no   |
| <a href="#">Emerging Technology for the Business Professional</a>                                     | 1    | CertNexus      | yes  |
| <a href="#">Generative AI Essentials</a>  | 1    | Vendor-neutral | no   |
| <a href="#">GenAI for Business Professionals (GenAIBIZ)</a>   | 1    | CertNexus      | yes  |
| <a href="#">ICAgile Foundations of AI (ICP-FAI)</a>   | 1    | ICAgile        | no   |
| <a href="#">Innovation &amp; AI as a force for good: new skills for a new world</a>                   | 10h  | Vendor-neutral | no   |

| Course   | Days | Brand          | Exam |
|--|------|----------------|------|
| Introduction to AI for Business                              | 2    | Vendor-neutral | no   |
| <u>Introduction to Data Science for Data Professionals</u>   | 3    | Vendor-neutral | no   |
| Introduction to Optimization as a Decision-Making Tool       | 5    | Vendor-neutral | no   |
| <u>ISO/IEC 42001 Foundation</u>                              | 2    | PECB           | yes  |
| <u>ISO/IEC 42001 Lead Implementer</u>                        | 5    | PECB           | yes  |
| Machine Learning and Data Science for Business Applications  | 5    | Vendor-neutral | no   |
| <u>Practical Data Science with Amazon SageMaker</u>          | 1    | AWS            | no   |
| <u>The Machine Learning Pipeline on AWS</u>                  | 4    | AWS            | no   |
| <u>Workshop: AI for everyday work</u>                        | 4h   | Vendor-neutral | no   |
| Workshop: Human centered design for teams                    | 4h   | Vendor-neutral | no   |
| <u>Workshop: Leading Digital Transformation</u>              | 8h   | Vendor-neutral | no   |
| <u>Workshop: Neuroscience of Sustainable Decision-Making</u> | 4h   | Vendor-neutral | no   |



## Tailor-made Services

### UNICC Tailor-made Courses

The courses mentioned in this section are delivered by UNICC subject matter experts, who can easily customize the content based on your organization needs. These courses may be organized upon request in virtual format.

For any additional requirement not listed in this catalogue, please feel free to contact the **UNICC Learning Services Unit** at [icctraining@unicc.org](mailto:icctraining@unicc.org).

## CompTIA Technical Trainer

**Duration:** 3 to 5 Days, depending on the number of participants

**Audience:** Course aimed at trainers who want to enhance their knowledge and skills on the tools and techniques necessary for successfully teaching technical content.

**Prerequisites:** Preliminary experience in the delivery of technical courses would be desirable.

**Optional:** Upon request, the participants may take the official CompTIA CTT+ Certification exam.

**Prerequisites:** Preliminary experience in the delivery of technical courses would be desirable.

### Topics Covered:

The content of the course is built around the official CompTIA CTT+ certification course and will be delivered by the UNICC CompTIA CTT+ certified instructors.

- Review organizational needs and student backgrounds to plan course curriculum and objectives.
- Select and implement the appropriate teaching methods for classroom and virtual courses.
- Utilize activities that allow learners to contribute to the discussion at appropriate intervals.
- Use instructional media such as graphic displays and handouts to enrich and engage students.
- Present and conduct themselves in a way that is acceptable to corporate clients and learners.
- Understand and employ effective verbal and non-verbal communication and presentation skills.
- Utilize group dynamics and group facilitation to establish a learner-centered environment.
- Establish an environment free of bias and criticism, promoting participation of all learners.
- Monitor learner progress during training and assess performance at the close of instruction.

## Analysing and Visualizing Data in Power BI

**Level:** 1 (Basic) | **Duration:** 3 Days

**Audience:** Course aimed at Users who need to extract, transform, model and visualise data in Power BI

**Applications:** Microsoft Power BI

**Prerequisites:** Working knowledge of Microsoft Excel is beneficial and Completion of following online training (Lynda.com)

- Power-BI-Essential-Training
- Power-BI-Pro-Essential-Training

**Final Assessment at the end of the course**

### Topics Covered:

- Overview of BI & Power BI Reporting
- Transforming data in Microsoft Power BI
- Modelling data in Power Query
- Visualizing data in Microsoft Power BI



**UNICC**

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